

STATE OF CALIFORNIA
STANDARD AGREEMENT AMENDMENT
 STD. 213 A (Rev 2/12)

CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED

1007 Pages

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|--|------------------|
| AGREEMENT NUMBER | AMENDMENT NUMBER |
| IFB STPD 12-001-A, C3-A-12-10-TS-10 | 1 |
| REGISTRATION NUMBER | |

1. This Agreement is entered into between the State Agency and Contractor named below:

STATE AGENCY'S NAME
 California Department of Technology

CONTRACTOR'S NAME
 Jive Communications Inc.

2. The term of this Agreement is 11/15/2013 through 6/30/2018

3. The maximum amount of this agreement after this amendment is: \$0.00

4. The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:

- A. Deletes subcategories from Term of Agreement (#2 above)
- B. Changes State signature on original STD 213 dated (November 15, 2013)
 From: Gregg Fukuhara – Statewide Technology Procurement Division (STPD)
 To: Barbara Garrett – Statewide Telecommunications and Network Division (STND)
- C. Adds:
 - Appendix A, Glossary, Addendum 7 (070913)
 - Appendix B, Data Dictionary, Addendum 9 (082213)
 - Appendix C, Special Terms and Conditions, Addendum 7 (070913)
 - IFB STPD 12-001-A, Part 1 - General Instructions, Addendum 10 (10/21/13)
 - Contractor's PMAC 12-10-TS-10, (STD. 213)
 - IFB STPD 12-001-A, Statement of Work, Business Requirements, Addendum 10 (10/21/13)
 - Attachment 1: Revisions to Category 1.2, Volume 2, Response to Unique Subcategory Requirements
 - Attachment 2: Revisions to Category 1.2, Volume 3, Cost Information, SOW Catalog A
 - Attachment 3: Revisions to Category 1.3, Volume 2, Response to Unique Subcategory Requirements
 - Attachment 4: Revisions to Category 1.3, Volume 3, Cost Information, SOW Catalog A

All other terms and conditions of the original agreement shall remain the same.
 IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

| | | |
|--|--|--|
| CONTRACTOR | | CALIFORNIA DEPARTMENT OF TECHNOLOGY Use Only <i>Approved</i> <i>UCR</i> <i>10/30/14</i> |
| CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.) | | |
| Jive Communications, Inc. | | |
| BY (Authorized Signature)  | DATE SIGNED (Do not type) August 14, 2014 | |
| PRINTED NAME AND TITLE OF PERSON SIGNING Matthew C. Peterson, CIO | | |
| ADDRESS 1275 W. 1600 N, Orem, UT 84057 | | |
| STATE OF CALIFORNIA | | |
| AGENCY NAME | | <input type="checkbox"/> Exempt per: |
| California Department of Technology | | |
| BY (Authorized Signature)  | DATE SIGNED (Do not type) 8/21/2014 | |
| PRINTED NAME AND TITLE OF PERSON SIGNING Barbara Garrett, Deputy Director, Office of Technology Services - STND | | |
| ADDRESS P.O. Box 1810, MS Y-13, Rancho Cordova, CA 95741-1810 | | |

CALNET 3, IFB STPD 12-001A, C3-A-12-10-TS-10
Category 1: Voice and Data Services
Amendment #1 Summary Document by
Jive Communications, Inc.
October 10, 2014

The State of California, Department of Technology ("State") and Jive Communications, Inc., ("Contractor") mutually agree to this amendment of IFB STPD 12-001-A, C3-A-12-10-TS-10, Category 1: Voice and Data Services as follows:

Subcategory 1.2 - MPLS, VPN and Converged VoIP Telephony,
Volume #2 – Response to Unique Subcategory Requirements, SOW Technical Response

- 1. Front cover**
 - Updated cover title to include contract number and Amendment #1 reference
- 2. Table of Contents; page i –iv**
 - Table of Contents repagination
- 3. Header, pages i-iv and 1 – 237 :**
 - Updated to include contract number "C3-A-12-10-TS-10"
 - Inserted "Volume 2: Subcategory 1. 2 – MPLS, VPN and Converged VoIP"
 - Inserted "Response to Unique Subcategory Requirements, SOW TECHNICAL REQUIREMENTS RESPONSE"
 - Deleted "State of California"
 - Deleted "Statewide Technology Procurement Division"
- 4. Footer, pages i-iv and 1-237 :**
 - Updated to include Amendment #1 and revision date
- 5. EXHIBIT 8: CONTRACTOR'S LICENSE INFORMATION (Installation Services Only), Page1**
 - Inserted Exhibit 8 Section.
- 6. EXHIBIT 9: SERVICE TAXES, FEES, SURCHARGES AND SURCREDITS, Page 2-16**
 - Inserted Exhibit 9 Section.
- 7. EXHIBIT 10: BIDDING PREFERENCES AND INCENTIVES, Page 17-18**
 - Inserted Exhibit 10 Section.
- 8. EXHIBIT 11: STD 843 DVBE DECLARATIONS, Page 19-21**
 - Inserted Exhibit 11 Section.
- 9. EXHIBIT 12: GSPD 05-105 BIDDER DECLARATION, Page 22-24**
 - Inserted Exhibit 12 Section.
- 10. EXHIBIT 13: STD 830 TACPA PREFERENCE REQUEST, Page 25-27**
 - Inserted Exhibit 13 Section.
- 11. EXHIBIT 14: STD 831 EZA PREFERENCE REQUEST, Page 28-30**
 - Inserted Exhibit 14 Section.
- 12. EXHIBIT 15: STD832 LAMBRA PREFERENCE REQUEST, Page 31-33**
 - Inserted Exhibit 15 Section.
- 13. Tables, Page 24- 285**
 - Updated to include headers on each page with a table.
 - Renumbered items throughout tables
- 14. TECHNICAL REQUIREMENTS RESPONSE, Page 34**

- Inserted "RESPONSE" into title.
15. **1.2.3.2 CONVERGED VOIP SERVICES – Jive Core Platform, Page 106**
 - Deleted "proprietary," from the description of the Jive Core Platform.
 16. **Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages, Page 121-166**
 - Inserted table of features with description and Bidder's Product Identifier
 - Renumbered table entries
 17. **Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 7. Panasonic KX-UT113B Phone Service Upgrade (PoE Only), Page 122**
 - Deleted Feature Name and replaced with "Panasonic KX-UT113B Service Upgrade (PoE Only)"
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KX-UT113B is a basic PoE Enabled SIP phone. Supports wide-band high-definition voice through both its handset and speakerphone."
 18. **Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 8. Panasonic KX-UT113B Phone Service Upgrade, Page 122**
 - Deleted Feature Name and replaced with "Panasonic KX-UT113B Phone Service Upgrade"
 - Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service."
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KX-UT113B is a basic PoE Enabled SIP phone . Supports wide-band high-definition voice through both its handset and speakerphone."
 19. **Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 9. Panasonic KX-UT123B Phone Service Upgrade (PoE Only), Page 122-123**
 - Deleted Feature Name and replaced with "Panasonic KX-UT123B Phone Service Upgrade (PoE Only)"
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KX-UT123B is a 2 Line SIP Phone with Wideband support, 2 10/100 Ethernet ports, 2.5mm Headset port, and a 242x55 pixel LCD screen."
 20. **Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 10. Panasonic KX-UT123B Phone Service Upgrade, Page 123**
 - Deleted Feature Name and replaced with "Panasonic KX-UT123B Phone Service Upgrade"
 - Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service."
 - Deleted Bidder's Product Description and replaced with " VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KX-UT123B is a 2 Line SIP Phone and Wideband support, 2 10/100 Ethernet ports, 2.5mm Headset port, and a 242x55 pixel LCD screen."
 21. **Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 11. Panasonic KX-UT133B Phone Service Upgrade (PoE Only), Page 123**
 - Deleted Feature Name and replaced with "Panasonic KX-UT133B Phone Service Upgrade (PoE Only)"
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KX-UT133B is a 4 Line SIP Phone with Wideband support, 2 10/100 Ethernet ports, 2.5mm Headset port, and a 242x55 pixel LCD screen."
 22. **Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 12. Panasonic KX-UT133B Phone Service Upgrade, Page 124**
 - Deleted Feature Name and replaced with "Panasonic KX-UT133B Phone Service Upgrade"
 - Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service."
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KX-UT133B is a 4 Line SIP Phone and Wideband support, 2 10/100 Ethernet ports, 2.5mm Headset port, and a 242x55 pixel LCD screen."

- 23. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 13. Panasonic KX-UT136B Phone Service Upgrade (PoE Only), Page 124**
- Deleted Feature Name and replaced with “Panasonic KX-UT136B Phone Service Upgrade (PoE Only)”
 - Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KX-UT136B is a 4 Line SIP Phone with Wideband support, 2 10/100 Ethernet ports, 2.5mm Headset port, and a 242×110 pixel backlit LCD Screen.”
- 24. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 14. Panasonic KX-UT136B Phone Service Upgrade, Page 124**
- Deleted Feature Name and replaced with “Panasonic KX-UT136B Phone Service Upgrade”
 - Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service.”
 - Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KX-UT136B is a 4 Line SIP Phone and Wideband support, 2 10/100 Ethernet ports, 2.5mm Headset port, and a 242×110 pixel backlit LCD Screen.”
- 25. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 15. Panasonic KX-UT248B Phone Service Upgrade (PoE Only), Page 125**
- Deleted Feature Name and replaced with “Panasonic KX-UT248B Phone Service Upgrade (PoE Only)”
 - Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KX-UT248B is an executive 6-line HD Voice VoIP Phone featuring built-in Bluetooth capabilities, 4.4 inch LCD display, and dual switching Gigabit PoE ports.”
- 26. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 16. Panasonic KX-UT248B Phone Service Upgrade, Page 125**
- Deleted Feature Name and replaced with “Panasonic KX-UT248B Phone Service Upgrade”
 - Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service.”
 - Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KX-UT248B is an executive 6-line HD Voice VoIP Phone featuring built-in Bluetooth capabilities, 4.4 inch LCD display, and dual switching Gigabit PoE ports.”
- 27. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 17. Panasonic KX-UT670 Phone Service Upgrade (PoE Only), Page 125**
- Deleted Feature Name and replaced with “Panasonic KX-UT670 Phone Service Upgrade (PoE Only)”
 - Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KX-UT670 is an executive phone featuring a 7-inch touch screen, PoE, HD audio and video, 3-way conference calling, two Ethernet ports, IP camera integration, and a full duplex speakerphone.”
- 28. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 18. Panasonic KX-UT670 Phone Service Upgrade, Page 126**
- Deleted Feature Name and replaced with “Panasonic KX-UT670 Phone Service Upgrade”
 - Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service.”
 - Deleted Bidder’s Product Description and replaced with VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KX-UT670 is an executive phone featuring a 7-inch touch screen, PoE, HD audio and video, 3-way conference calling, two Ethernet ports, IP camera integration, and a full duplex speakerphone.”
- 29. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 19. Panasonic DECT Cordless Phone Service Upgrade, Page 126**
- Deleted Feature Name and replaced with “Panasonic DECT Cordless Phone Service Upgrade”
 - Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Panasonic KX-TGP500 is a SIP IP compatible cordless phone system with location-free base station and one included cordless handset.”
- 30. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 20. Panasonic DECT Cordless Phone with Corded Base Phone Service Upgrade, 126**

- Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Panasonic KX-TGP550 is a SIP IP extendable cordless phone system with a corded handset base and one included cordless handset."
- 31. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 21. Panasonic DECT Cordless Phone Handset Service Upgrade, Page 126-127**
- Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. Additional cordless handset from Panasonic with integrated full-duplex speakerphone, 5 hours of talk time, message waiting lamp, and 2.1" backlit LCD screen."
- 32. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 22. Polycom SoundPoint IP 321 Phone Service Upgrade (PoE Only), Page 127**
- Deleted Feature Name and replaced with "Polycom SoundPoint IP 321 Phone Service Upgrade (PoE Only)"
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom IP 321 delivers an intuitive user interface and features including call park, pick-up, transfer, three-way conferencing, and shared line appearances."
- 33. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 23. Polycom SoundPoint IP 321 Phone Service Upgrade, Page 127**
- Deleted Feature Name and replaced with "Polycom SoundPoint IP 321 Phone Service Upgrade"
 - Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service."
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom IP 321 delivers an intuitive user interface and features including call park, pick-up, transfer, three-way conferencing, and shared line appearances."
- 34. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 24. Polycom SoundPoint IP 321 Phone Monthly Service Upgrade (PoE Only), Page 127-128**
- Deleted Feature Name and replaced with "Polycom SoundPoint IP 321 Phone Monthly Service Upgrade (PoE Only)"
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom IP 321 (Monthly Option) delivers an intuitive user interface and features including call park, pick-up, transfer, three-way conferencing, and shared line appearances."
- 35. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 25. Polycom SoundPoint IP 321 Phone Monthly Service Upgrade, Page 128**
- Deleted Feature Name and replaced with "Polycom SoundPoint IP 321 Phone Monthly Service Upgrade"
 - Deleted Feature Description and replaced with "VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service."
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom IP 321 (Monthly Option) delivers an intuitive user interface and features including call park, pick-up, transfer, three-way conferencing, and shared line appearances."
- 36. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 26. Polycom SoundPoint IP 331 Phone Service Upgrade (PoE Only), Page 128**
- Deleted Feature Name and replaced with "Polycom SoundPoint IP 331 Phone Service Upgrade (PoE Only)"
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 331 delivers one-button access to common features, and an LCD display delivers call information, directory access, and advanced applications."
- 37. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 27. Polycom SoundPoint IP 331 Phone Service Upgrade, Page 129**
- Deleted Feature Name and replaced with "Polycom SoundPoint IP 331 Phone Service Upgrade"

- Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 331 delivers one-button access to common features, and an LCD display delivers call information, directory access, and advanced applications."
- 38. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 28. Polycom SoundPoint IP 331 Phone Monthly Service Upgrade (PoE Only), Page 129**
- Deleted Feature Name and replaced with Polycom SoundPoint IP 331 Phone Monthly Service Upgrade (PoE Only)"
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 331 (Monthly Option) delivers one-button access to common features, and an LCD display delivers call information, directory access, and advanced applications."
- 39. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 29. Polycom SoundPoint IP 331 Phone Monthly Service Upgrade, Page 129**
- Deleted Feature Name and replaced with "Polycom SoundPoint IP 331 Phone Monthly Service Upgrade"
 - Deleted Feature Description and replaced with "VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service."
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 331 (Monthly Option) delivers one-button access to common features, and an LCD display delivers call information, directory access, and advanced applications."
- 40. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 30. Polycom SoundPoint IP 335 Phone Service Upgrade, Page 130**
- Deleted Feature Name and replaced with "Polycom SoundPoint IP 335 Phone Service Upgrade"
 - Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service."
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 335 is an entry-level, two-line desktop IP phone and a full-duplex speakerphone featuring the Polycom Acoustic Clarity Technology."
- 41. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 31. Polycom SoundPoint IP 335 Phone Monthly Service Upgrade, Page 130**
- Deleted Feature Name and replaced with "Polycom SoundPoint IP 335 Phone Monthly Service Upgrade"
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 335 (Monthly Option) is an entry-level, two-line desktop IP phone with a full-duplex speakerphone featuring the Polycom Acoustic Clarity Technology."
- 42. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 32. Polycom SoundPoint IP 450 Phone Service Upgrade (PoE Only), Page 130-131**
- Deleted Feature Name and replaced with "Polycom SoundPoint IP 450 Phone Service Upgrade (PoE Only)"
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 450 is an advanced SIP desktop phone with Polycom HD Voice and high-resolution, backlit display, and revolutionary voice quality with Polycom HD Voice."
- 43. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 33. Polycom SoundPoint IP 450 Phone Service Upgrade, Page 131**
- Deleted Feature Name and replaced with "Polycom SoundPoint IP 450 Phone Service Upgrade"
 - Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service."
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 450 is an advanced SIP desktop phone and Polycom HD Voice and high-resolution, backlit display, and revolutionary voice quality with Polycom HD Voice."
- 44. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 34. Polycom SoundPoint IP 450 Phone Monthly Service Upgrade (PoE Only), Page 131**

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 450 Phone Monthly Service Upgrade (PoE Only)”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 450 is an advanced SIP desktop phone (Monthly Option) with Polycom HD Voice and high-resolution, backlit display, and revolutionary voice quality with Polycom HD Voice.”

45. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 35. Polycom SoundPoint IP 450 Phone Monthly Service Upgrade, Page 132

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 450 Phone Monthly Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 450 is an advanced SIP desktop phone (Monthly Option) and Polycom HD Voice and high-resolution, backlit display, and revolutionary voice quality with Polycom HD Voice.”

46. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 36. Polycom SoundPoint IP 550 Phone Service Upgrade (PoE Only), Page 132

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 550 Phone Service Upgrade (PoE Only)”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 550 is a four-line desktop IP phone with a full-duplex speakerphone featuring Polycom’s HD Voice technology.”

47. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 37. Polycom SoundPoint IP 550 Phone Service Upgrade, Page 132-133

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 550 Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 550 is a four-line desktop IP phone with a full-duplex speakerphone featuring Polycom’s HD Voice technology.”

48. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 38. Polycom SoundPoint IP 550 Phone Monthly Service Upgrade (PoE Only), Page 133

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 550 Phone Monthly Service Upgrade (PoE Only)”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 550 (Monthly Option) is a four-line desktop IP phone with a full-duplex speakerphone featuring Polycom’s HD Voice technology.”

49. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 39. Polycom SoundPoint IP 550 Phone Monthly Service Upgrade, Page 133

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 550 Phone Monthly Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 550 (Monthly Option) is a four-line desktop IP phone with a full-duplex speakerphone featuring Polycom’s HD Voice technology.”

50. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 40. Polycom SoundPoint IP 560 Phone Service Upgrade (PoE Only), Page 133-134

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 560 Phone Service Upgrade (PoE Only)”
- Deleted “Polycom SoundPoint IP 560 Phone Service Upgrade”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package,

where Jive owns and maintains upgraded hardware. The Polycom SoundPoint IP 560 is a four-line SIP desktop phone with GigE phone that delivers calls of unprecedented richness and clarity in addition to a comprehensive range of cutting-edge features.”

51. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 41. Polycom SoundPoint IP 560 Phone Service Upgrade, Page 134

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 560 Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom SoundPoint IP 560 is a four-line SIP desktop phone with GigE phone that delivers calls of unprecedented richness and clarity in addition to a comprehensive range of cutting-edge features.”

52. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 42. Polycom SoundPoint IP 560 Phone Monthly Service Upgrade (PoE Only), Page 134

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 560 Phone Monthly Service Upgrade (PoE Only)”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom SoundPoint IP 560 (Monthly Option) is a four-line SIP desktop phone with GigE phone that delivers calls of unprecedented richness and clarity in addition to a comprehensive range of cutting-edge features.”

53. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 43. Polycom SoundPoint IP 560 Phone Monthly Service Upgrade, Page 135

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 560 Phone Monthly Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom SoundPoint IP 560 (Monthly Option) is a four-line SIP desktop phone with GigE phone that delivers calls of unprecedented richness and clarity in addition to a comprehensive range of cutting-edge features.”

54. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 44. Polycom SoundPoint IP 650 Phone Service Upgrade (PoE Only), Page 135

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 650 Phone Service Upgrade (PoE Only)”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 650 is a six-line desktop IP phone (expandable to 48 lines) with a full-duplex speakerphone featuring HD Voice technology.”

55. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 45. Polycom SoundPoint IP 650 Phone Service Upgrade, Page 135-136

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 650 Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 650 is a six-line desktop IP phone (expandable to 48 lines) with a full-duplex speakerphone featuring HD Voice technology.”

56. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 46. Polycom SoundPoint IP 650 Phone Monthly Service Upgrade (PoE Only), Page 136

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 650 Phone Monthly Service Upgrade (PoE Only)”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 650 (Monthly Option) is a six-line desktop IP phone (expandable to 48 lines) with a full-duplex speakerphone featuring HD Voice technology.”

57. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 47. Polycom SoundPoint IP 650 Phone Monthly Service Upgrade, Page 137

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 650 Phone Monthly Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP 650 (Monthly Option) is a six-line desktop IP phone (expandable to 48 lines) with a full-duplex speakerphone featuring HD Voice technology.”

58. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 48. Polycom SoundPoint IP 650 Expansion Service Upgrade, Page 136-137

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 650 Expansion Service Upgrade”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Expansion Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SoundPoint IP Expansion Module for the SoundPoint IP 601/650 models is an optimal solution for users who manage multiple simultaneous calls.”

59. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 49. Polycom SoundPoint IP 670 Phone Service Upgrade (PoE Only), Page 137

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 670 Phone Service Upgrade (PoE Only)”
- Deleted “Expansion” from Feature Description.
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom 670, a premium SIP desktop phone, has a large color display. The desktop phone delivers a rich visual, voice, and application experience to executives and power users.”

60. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 50. Polycom SoundPoint IP 670 Phone Service Upgrade, Page 137

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 670 Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom 670 with Power Supply, a premium SIP desktop phone, has a large color display. The desktop phone delivers a rich visual, voice, and application experience to executives and power users.”

61. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 51. Polycom SoundPoint IP 670 Phone Monthly Service Upgrade (PoE Only), Page 138

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 670 Phone Monthly Service Upgrade (PoE Only)”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom 670 (Monthly Option), a premium SIP desktop phone, has a large color display. The desktop phone delivers a rich visual, voice, and application experience to executives and power users.”

62. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 52. Polycom SoundPoint IP 670 Phone Monthly Service Upgrade, Page 138

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 670 Phone Monthly Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom 670 (Monthly Option), a premium SIP desktop phone, has a large color display. The desktop phone delivers a rich visual, voice, and application experience to executives and power users.”

63. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 53. Polycom SoundPoint IP 670 Expansion Service Upgrade, Page 138-139

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 670 Expansion Service Upgrade”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Expansion Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service

Package, where Jive owns and maintains upgraded hardware. The Polycom Color Expansion Module is a high resolution expansion module for the Polycom IP 670. The Polycom Color Expansion Module has 14 multifunctional line keys that can be set up as a line registration, call appearance, or a speed-dial."

64. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 54. Polycom VVX 1500 Media Phone Service Upgrade (PoE Only), Page 1139

- Deleted Feature Name and replaced with "Polycom VVX 1500 Media Phone Service Upgrade (PoE Only)"
- Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 1500 multimedia phone is a 6-line IP phone with touch screen and videoconferencing capability built in."

65. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 55. Polycom VVX 1500 Media Phone Service Upgrade, Page 139

- Deleted Feature Name and replaced with "Polycom VVX 1500 Media Phone Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service."
- Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 1500 multimedia phone is a 6-line IP phone with touch screen and videoconferencing capability built in."

66. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 56. Polycom VVX 1500 D Media Phone Service Upgrade (PoE Only), Page 139-140

- Deleted Feature Name and replaced with "Polycom VVX 1500 D Media Phone Service Upgrade (PoE Only)"
- Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 1500 (D-Series) multimedia phone is a 6-line IP phone with touch screen and videoconferencing capability built in."

67. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 57. Polycom VVX 1500 D Media Phone Service Upgrade, Page 140

- Deleted Feature Name and replaced with "Polycom VVX 1500 D Media Phone Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service."
- Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 1500 (D-Series) multimedia phone is a 6-line IP phone with touch screen and videoconferencing capability built in."

68. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 58. Polycom VVX 1500 G Media Phone Service Upgrade (PoE Only), Page 140

- Deleted Feature Name and replaced with "Polycom VVX 1500 G Media Phone Service Upgrade (PoE Only)"
- Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 1500 multimedia phone (G-Series) is a 6-line IP phone with touch screen and videoconferencing capability built in."

69. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 59. Polycom VVX 300 Phone Service Upgrade (PoE Only), Page 140-141

- Deleted Feature Name and replaced with "Polycom VVX 300 Phone Service Upgrade (PoE Only)"
- Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 300 is a six-line basic phone with a full feature set."

70. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 60. Polycom VVX 300 Phone Service Upgrade, Page 141

- Deleted Feature Name and replaced with "Polycom VVX 300 Phone Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service."

Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 300 is a six-line basic phone with a full feature set."

- 71. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 61. Polycom VVX 300 Phone Monthly Service Upgrade (PoE Only), Page 141**
- Deleted Feature Name and replaced with "Polycom VVX 300 Phone Monthly Service Upgrade (PoE Only)"
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 300 (Monthly Option) is a six-line basic phone with a full feature set."
- 72. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 62. Polycom VVX 300 Phone Monthly Service Upgrade, Page 141**
- Deleted Feature Name and replaced with "Polycom VVX 300 Phone Monthly Service Upgrade"
 - Deleted Feature Description and replaced with "VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service."
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 300 (Monthly Option) is a six-line basic phone with a full feature set."
- 73. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 63. Polycom VVX 310 Phone Service Upgrade (PoE Only), Page 142**
- Deleted Feature Name and replaced with "Polycom VVX 310 Phone Service Upgrade (PoE Only)"
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX310 is a 6-line entry-level business media phone that provides crystal-clear communications and an intuitive user interface."
- 74. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 64. Polycom VVX 310 Phone Service Upgrade, Page 142**
- Deleted Feature Name and replaced with "Polycom VVX 310 Phone Service Upgrade"
 - Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service."
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. The Polycom VVX310 is a 6-line entry-level business media phone that provides crystal-clear communications and an intuitive user interface."
- 75. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 65. Polycom VVX 310 Phone Monthly Service Upgrade (PoE Only), Page 142**
- Deleted Feature Name and replaced with "Polycom VVX 310 Phone Monthly Service Upgrade (PoE Only)"
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX310 (Monthly Option) is a 6-line entry-level business media phone that provides crystal-clear communications and an intuitive user interface."
- 76. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 66. Polycom VVX 310 Phone Monthly Service Upgrade, Page 142-143**
- Deleted Feature Name and replaced with "Polycom VVX 310 Phone Monthly Service Upgrade"
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX310 (Monthly Option) is a 6-line entry-level business media phone that provides crystal-clear communications and an intuitive user interface."
- 77. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 67. Polycom VVX 400 Phone Service Upgrade (PoE Only), Page 143**
- Deleted Feature Name and replaced with "Polycom VVX 400 Phone Service Upgrade (PoE Only)"
 - Deleted Bidder's Product Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package,

where Jive owns and maintains upgraded hardware. The Polycom VVX 400 supports 12 line appearances to create a powerful but cost-effective IP phone option.”

78. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 68. Polycom VVX 400 Phone Service Upgrade, Page 143

- Deleted Feature Name and replaced with “Polycom VVX 400 Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 400 supports 12 line appearances to create a powerful but cost-effective IP phone option.”

79. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 69. Polycom VVX 400 Phone Monthly Service Upgrade (PoE Only), Page 143

- Deleted Feature Name and replaced with “Polycom VVX 400 Phone Monthly Service Upgrade (PoE Only)”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 400 (Monthly Option) supports 12 line appearances to create a powerful but cost-effective IP phone option.”

80. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 70. Polycom VVX 400 Phone Monthly Service Upgrade, Page 144

- Deleted Feature Name and replaced with “Polycom VVX 400 Phone Monthly Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 400 (Monthly Option) supports 12 line appearances to create a powerful but cost-effective IP phone option.”

81. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 71. Polycom VVX 410 Phone Service Upgrade (PoE Only), Page 144

- Deleted Feature Name and replaced with “Polycom VVX 410 Phone Service Upgrade (PoE Only)”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 410 IP phone is a 6 SIP line entry-level IP phone with HD Voice.”

82. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 72. Polycom VVX 410 Phone Service Upgrade, Page 144

- Deleted Feature Name and replaced with “Polycom VVX 410 Phone Service Upgrade”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 410 IP phone is a 6 SIP line entry-level IP phone with HD Voice.”

83. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 73. Polycom VVX 410 Phone Monthly Service Upgrade (PoE Only), Page 144-145

- Deleted Feature Name and replaced with “Polycom VVX 410 Phone Monthly Service Upgrade (PoE Only)”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 410 IP phone (Monthly Option) is a 6 SIP line entry-level IP phone with HD Voice.”

84. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 74. Polycom VVX 410 Phone Monthly Service Upgrade, Page 145

- Deleted Feature Name and replaced with “Polycom VVX 410 Phone Monthly Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service

Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 410 IP phone (Monthly Option) is a 6 SIP line entry-level IP phone with HD Voice.”

- 85. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 75. Polycom VVX 500 Phone Service Upgrade (PoE Only), Page 145**
- Deleted Feature Name and replaced with “Polycom VVX 500 Phone Service Upgrade (PoE Only)”
 - Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 500 Multimedia IP Phone is a 12 line multimedia phone designed to improve productivity by complimenting workplace applications and serves as an extension of your PC desktop.”
- 86. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 76. Polycom VVX 500 Phone Service Upgrade, Page 145-146**
- Deleted Feature Name and replaced with “Polycom VVX 500 Phone Service Upgrade”
 - Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service.”
 - Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 500 Multimedia IP Phone is a 12 line multimedia phone designed to improve productivity by complimenting workplace applications and serves as an extension of your PC desktop.”
- 87. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 77. Polycom VVX 500 Phone Monthly Service Upgrade (PoE Only), Page 146**
- Deleted Feature Name and replaced with “Polycom VVX 500 Phone Monthly Service Upgrade (PoE Only)”
 - Deleted Bidder's Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 500 Multimedia IP Phone (Monthly Option) is a 12 line multimedia phone designed to improve productivity by complimenting workplace applications and serves as an extension of your PC desktop.”
- 88. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 78. Polycom VVX 500 Phone Monthly Service Upgrade, Page 146**
- Deleted Feature Name and replaced with “Polycom VVX 500 Phone Monthly Service Upgrade”
 - Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service.”
 - Deleted Bidder's Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Polycom VVX 500 Multimedia IP Phone (Monthly Option) is a 12 line multimedia phone designed to improve productivity by complimenting workplace applications and serves as an extension of your PC desktop.”
- 89. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 79. Polycom VVX 600 Phone Service Upgrade (PoE Only), Page 147**
- Deleted Feature Name and replaced with “Polycom VVX 600 Phone Service Upgrade (PoE Only)”
 - Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The VVX 600 provides 16 line appearances and speed dials, plus video conferencing capability via an external USB web cam (not included).”
- 90. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 80. Polycom VVX 600 Phone Service Upgrade, Page 147**
- Deleted Feature Name and replaced with “Polycom VVX 600 Phone Service Upgrade”
 - Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The VVX 600 provides 16 line appearances and speed dials, plus video conferencing capability via an external USB web cam (not included).”
- 91. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 81. Polycom VVX 600 Phone Monthly Service Upgrade (PoE Only), Page 147**
- Deleted Feature Name and replaced with “Polycom VVX 600 Phone Monthly Service Upgrade (PoE Only)”
 - Deleted Bidder's Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service

Package, where Jive owns and maintains upgraded hardware. The VVX 600 (Monthly Option) provides 16 line appearances and speed dials, plus video conferencing capability via an external USB web cam (not included).”

92. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 82. Polycom VVX 600 Phone Monthly Service Upgrade, Page 148

- Deleted Feature Name and replaced with “Polycom VVX 600 Phone Monthly Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The VVX 600 (Monthly Option) provides 16 line appearances and speed dials, plus video conferencing capability via an external USB web cam (not included).”

93. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 83. Cisco SPA301G Phone Service Upgrade (PoE Only), Page 148

- Deleted Feature Name and replaced with “Cisco SPA301G Phone Service Upgrade (PoE Only)”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA301G is a single line SIP phone typically used in warehouse or common areas.”

94. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 84. Cisco SPA303G Phone Service Upgrade, Page 148

- Deleted Feature Name and replaced with “Cisco SPA301G Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA303G 3-Line IP Phone enables service providers to quickly roll out competitive, feature-rich telephony features to customers.”

95. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 85. Cisco SPA303G Phone Monthly Service Upgrade, Page 148-149

- Deleted Feature Name and replaced with “Cisco SPA303G Phone Monthly Service”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA303G 3-Line IP Phone (Monthly Option) enables service providers to quickly roll out competitive, feature-rich telephony features to customers.”

96. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 86. Cisco SPA501G Phone Service Upgrade (PoE Only), Page 149

- Deleted Feature Name and replaced with “Cisco SPA501G Phone Service Upgrade (PoE Only)”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA501G is an 8-line HD SIP VoIP phone with hundreds of features and configurable service parameters.”

97. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 87. Cisco SPA501G Phone Service Upgrade, Page 149

- Deleted Feature Name and replaced with “Cisco SPA501G Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA501G is an 8-line HD SIP VoIP phone with hundreds of features and configurable service parameters.”

98. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 88. Cisco SPA502G Phone Service Upgrade (PoE Only), Page 149

- Deleted Feature Name and replaced with “Cisco SPA502G Phone Service Upgrade (PoE Only)”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package,

where Jive owns and maintains upgraded hardware. The Cisco SPA502G is a 1 Line IP phone that features dual switched ethernet ports with IEEE 802.3af compliant PoE (Power Over Ethernet) supports.”

99. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 89. Cisco SPA502G Phone Service Upgrade, Page 150

- Deleted Feature Name and replaced with “Cisco SPA502G Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA502G is a 1 Line IP phone that features dual switched ethernet ports with IEEE 802.3af compliant PoE (Power Over Ethernet) supports.”

100. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 90. Cisco SPA502G Phone Monthly Service Upgrade (PoE Only), Page 14150

- Deleted Feature Name and replaced with “Cisco SPA502G Phone Monthly Service Upgrade (PoE Only)”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA502G (Monthly Option) is a 1 Line IP phone that features dual switched ethernet ports with IEEE 802.3af compliant PoE (Power Over Ethernet) supports.”

101. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 91. Cisco SPA502G Phone Monthly Service Upgrade, Page 150

- Deleted Feature Name and replaced with “Cisco SPA502G Phone Monthly Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA502G (Monthly Option) is a 1 Line IP phone that features dual switched ethernet ports with IEEE 802.3af compliant PoE (Power Over Ethernet) supports.”

102. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 92. Cisco SPA504G Phone Service Upgrade (PoE Only), Page 151

- Deleted Feature Name and replaced with “Cisco SPA504G Phone Service Upgrade (PoE Only)”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA504G is a full-featured 4-line business-class IP phone that includes wideband audio and is compatible with Jive VoIP services.”

103. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 93. Cisco SPA504G Phone Service Upgrade, Page 151

- Deleted Feature Name and replaced with “Cisco SPA504G Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA504G is a full-featured 4-line business-class IP phone that includes wideband audio and is compatible with Jive VoIP services.”

104. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 94. Cisco SPA504G Phone Monthly Service Upgrade (PoE Only), Page 151

- Deleted Feature Name and replaced with “Cisco SPA504G Phone Monthly Service Upgrade (PoE Only)”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA504G (Monthly Option) is a full-featured 4-line business-class IP phone that includes wideband audio and is compatible with Jive VoIP services.”

105. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 95. Cisco SPA504G Phone Monthly Service Upgrade, Page 152

- Deleted Feature Name and replaced with “Cisco SPA504G Phone Monthly Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA504G (Monthly Option) is a full-featured 4-line business-class IP phone that includes wideband audio and is compatible with Jive VoIP services.”

106. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 96. Cisco SPA508G Phone Service Upgrade (PoE Only), Page 152

- Deleted Feature Name and replaced with “Cisco SPA508G Phone Service Upgrade (PoE Only)”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA508G is an 8-line SIP VoIP phone and has an integrated 2 port Ethernet switch and a large backlit 128 x 64 monochrome LCD graphical display.”

107. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 97. Cisco SPA508G Phone Service Upgrade, Page 152

- Deleted Feature Name and replaced with “Cisco SPA508G Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA508G is an 8-line SIP VoIP phone and has an integrated 2 port Ethernet switch and a large backlit 128 x 64 monochrome LCD graphical display.”

108. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 98. Cisco SPA508G Phone Monthly Service Upgrade (PoE Only), Page 153

- Deleted Feature Name and replaced with “Cisco SPA508G Phone Monthly Service Upgrade (PoE Only)”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA508G (Monthly Option) is an 8-line SIP VoIP phone and has an integrated 2 port Ethernet switch and a large backlit 128 x 64 monochrome LCD graphical display.”

109. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 99. Cisco SPA508G Phone Monthly Service Upgrade, Page 153

- Deleted Feature Name and replaced with “Cisco SPA508G Phone Monthly Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA508G (Monthly Option) is an 8-line SIP VoIP phone and has an integrated 2 port Ethernet switch and a large backlit 128 x 64 monochrome LCD graphical display.”

110. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 100. Cisco SPA509G Phone Service Upgrade (PoE Only), Page 153

- Deleted Feature Name and replaced with “Cisco SPA509G Phone Service Upgrade (PoE Only)”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA509G is a 12-Line SIP VoIP phone that includes easy station moves and shared line appearances across local and geographically dispersed locations.”

111. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 101. Cisco SPA509G Phone Service Upgrade, Page 154

- Deleted Feature Name and replaced with “Cisco SPA509G Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA509G is a 12-Line SIP VoIP phone that includes easy station moves and shared line appearances across local and geographically dispersed locations.”

112. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 102. Cisco SPA509G Phone Monthly Service Upgrade (PoE Only), Page 154

- Deleted Feature Name and replaced with “Cisco SPA509G Phone Monthly Service Upgrade (PoE Only)”
- Deleted Bidder's Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA509G (Monthly Option) is a 12-Line SIP VoIP phone that includes easy station moves and shared line appearances across local and geographically dispersed locations.”

- 113. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 103. Cisco SPA509G Phone Monthly Service Upgrade, Page 154**
- Deleted Feature Name and replaced with “Cisco SPA509G Phone Monthly Service Upgrade”
 - Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service.”
 - Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA509G (Monthly Option) is a 12-Line SIP VoIP phone that includes easy station moves and shared line appearances across local and geographically dispersed locations.”
- 114. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 104. Cisco SPA512G Phone Service Upgrade (PoE Only), Page 155**
- Deleted Feature Name and replaced with “Cisco SPA512G Phone Service Upgrade (PoE Only)”
 - Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SPA512G is a 1 line IP phone with a 2-port Gigabit Ethernet Switch. You can add up to two SPA500S expansion modules for up to 64 additional, programmable buttons.”
- 115. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 105. Cisco SPA512G Phone Service Upgrade, Page 155**
- Deleted Feature Name and replaced with “Cisco SPA512G Phone Service Upgrade”
 - Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service.”
 - Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SPA512G is a 1 line IP phone with a 2-port Gigabit Ethernet Switch. You can add up to two SPA500S expansion modules for up to 64 additional, programmable buttons.”
- 116. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 106. Cisco SPA512G Phone Monthly Service Upgrade (PoE Only), Page 155**
- Deleted Feature Name and replaced with “Cisco SPA512G Phone Monthly Service Upgrade (PoE Only)”
 - Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SPA512G (Monthly Option) is a 1 line IP phone with a 2-port Gigabit Ethernet Switch. You can add up to two SPA500S expansion modules for up to 64 additional, programmable buttons.”
- 117. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 107. Cisco SPA512G Phone Monthly Service Upgrade, Page 156**
- Deleted Feature Name and replaced with “Cisco SPA512G Phone Monthly Service Upgrade”
 - Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service.”
 - Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SPA512G (Monthly Option) is a 1 line IP phone with a 2-port Gigabit Ethernet Switch. You can add up to two SPA500S expansion modules for up to 64 additional, programmable buttons.”
- 118. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 108. Cisco SPA514G Phone Service Upgrade (PoE Only), Page 156**
- Deleted Feature Name and replaced with “Cisco SPA514G Phone Service Upgrade (PoE Only)”
 - Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA514G is a four-line SIP phone that delivers advanced voice and data features.”
- 119. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 109. Cisco SPA514G Phone Service Upgrade, Page 156**
- Deleted Feature Name and replaced with “Cisco SPA514G Phone Service Upgrade”
 - Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service.”
 - Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA514G is a four-line SIP phone that delivers advanced voice and data features.”

120. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 110. Cisco SPA514G Phone Monthly Service Upgrade (PoE Only), Page 156-157

- Deleted Feature Name and replaced with “Cisco SPA514G Phone Monthly Service Upgrade (PoE Only)”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA514G (Monthly Option) is a four-line SIP phone that delivers advanced voice and data features.”

121. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 111. Cisco SPA514G Phone Monthly Service Upgrade, Page 157

- Deleted Feature Name and replaced with “Cisco SPA514G Phone Monthly Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA514G (Monthly Option) is a four-line SIP phone that delivers advanced voice and data features.”

122. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 112. Cisco SPA525G Phone Service Upgrade (PoE Only), Page 157

- Deleted Feature Name and replaced with “Cisco SPA525G Phone Service Upgrade (PoE Only)”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA525G is a full-featured 5-line business-class IP phone that includes a 3.2-inch QVGA color display and is compatible with Jive VoIP services.”

123. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 113. Cisco SPA525G Phone Service Upgrade, Page 157-158

- Deleted Feature Name and replaced with “Cisco SPA525G Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA525G is a full-featured 5-line business-class IP phone that includes a 3.2-inch QVGA color display and is compatible with Jive VoIP services.”

124. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 114. Cisco SPA525G Phone Monthly Service Upgrade (PoE Only), Page 158

- Deleted Feature Name and replaced with “Cisco SPA525G Phone Monthly Service Upgrade (PoE Only)”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA525G (Monthly Option) is a full-featured 5-line business-class IP phone that includes a 3.2-inch QVGA color display and is compatible with Jive VoIP services.”

125. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 115. Cisco SPA525G Phone Lease Service Upgrade, Page 158

- Deleted Feature Name and replaced with “Cisco SPA525G Phone Lease Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service.”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service. This incremental monthly service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA525G (Monthly Option) is a full-featured 5-line business-class IP phone that includes a 3.2-inch QVGA color display and is compatible with Jive VoIP services.”

126. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 116. Cisco SPA500S Expansion Service Upgrade, Page 158-159

- Deleted Feature Name and replaced with “Cisco SPA500S Expansion Service Upgrade”
- Deleted Bidder’s Product Description and replaced with “VoIP Handset Expansion Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA500S Expansion Module for Cisco 500 series phones is the perfect solution for receptionists, administrative assistants, and secretaries.”

127. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 117. Cisco SPA112 2 Port Adapter Service Upgrade, Page 159

- Deleted Feature Name and replaced with “Cisco SPA112 2 Port Adapter Service Upgrade”

- Deleted Bidder's Product Description and replaced with "VoIP Port Adapter Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA112 is a 2 FXS Port analog telephone adapter (ATA) which connects analog devices to a VoIP phone system."

128. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 118. Cisco SPA122 ATA with Router Service Upgrade, Page 159

- Deleted Feature Name and replaced with "Cisco SPA122 ATA with Router Service Upgrade"
- Deleted Bidder's Product Description and replaced with "VoIP ATA Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Cisco SPA122 ATA (analog telephone adapter) is used over an IP network to connect analog phones and fax machines."

129. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 119. Cisco SPA3102-NA Service Upgrade, Page 159

- Deleted Feature Name and replaced with "Cisco SPA3102-NA Service Upgrade"
- Deleted Bidder's Product Description and replaced with "VoIP Gateway Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SPA3102 Voice Gateway allows automatic routing of local calls from mobile phones and land lines."

130. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 120. SNOM DECT Cordless Phone with Base Service Upgrade, Page 160

- Deleted Feature Name and replaced with "SNOM DECT Cordless Phone with Base Service Upgrade"
- Deleted Bidder's Product Description and replaced with "VoIP Cordless Handset and Base Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SNOM Cordless Phone with Base supports up to four concurrent phone calls and nine wireless IP handsets."

131. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 121. SNOM DECT Cordless Phone Additional Handset Service Upgrade, Page 160

- Deleted Feature Name and replaced with "SNOM DECT Cordless Phone Additional Handset Service Upgrade"
- Deleted Bidder's Product Description and replaced with "VoIP Cordless Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The SNOM Dect Cordless Additional Handset is a single wireless IP handset for use with the SNOM Cordless Phone with Base."

132. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 122. Kirk DECT 4020 Phones (4) Service Upgrade, Page 160

- Deleted Feature Name and replaced with "Kirk DECT 4020 Phones (4) Service Upgrade"
- Deleted Bidder's Product Description and replaced with "VoIP Cordless Handset Bundle Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. Includes four (4) wireless IP handsets. The KIRK 4020 is wireless IP handset bundle custom-designed for retail, warehouse and production segments."

133. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 123. Kirk DECT 4040 Phones (4) Service Upgrade, Page 160-161

- Deleted Feature Name and replaced with "Kirk DECT 4040 Phones (4) Service Upgrade"
- Deleted Bidder's Product Description and replaced with "VoIP Cordless Handset Bundle Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. Includes four (4) wireless IP handsets. The KIRK 4040 handset bundle includes full-featured handsets that meet demands for long-term dependability in harsh environments."

134. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 124. Kirk DECT 5020 Phones (4) Service Upgrade, Page 161

- Deleted Bidder's Product Description and replaced with "VoIP Cordless Handset Bundle Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. Includes four (4) wireless IP handsets. The KIRK 5020 DECT Wireless Handset bundle supports multiple languages and includes LED indication of incoming and unanswered calls."

135. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 125. Kirk DECT Wireless Base Station Service Upgrade, Page 161

- Deleted Bidder's Product Description and replaced with "VoIP Cordless Handset Base Station Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Kirk Wireless Base Station has 12 speech channels and covers a circular area between 66 and 985 feet (20-300 meters) in diameter."

136. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 126. Kirk DECT 2010 Phone Service Upgrade, Page 161

- Deleted Bidder's Product Description and replaced with "VoIP Cordless Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KIRK 2010 Handset is an easy to use, small and lightweight wireless handset designed for administrative working environments."

137. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 127. Kirk DECT 4020 Phone Service Upgrade, Page 162

- Deleted Bidder's Product Description and replaced with "VoIP Cordless Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KIRK 4020 is wireless IP handset custom-designed for retail, warehouse and production segments."

138. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 128. Kirk DECT 4040 Phone Service Upgrade, Page 162

- Deleted Bidder's Product Description and replaced with "VoIP Cordless Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KIRK 4040 handset is full featured handset that meets demands for long-term dependability in harsh environments."

139. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 129. Kirk DECT 5020 Phone Service Upgrade, Page 162

- Deleted Bidder's Product Description and replaced with "VoIP Cordless Handset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KIRK 5020 DECT Wireless Handset supports multiple languages and includes LED indication of incoming and unanswered calls."

140. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 130. Kirk DECT 5040 Phone Service Upgrade, Page 162

- Deleted Bidder's Product Description and replaced with "VoIP Cordless Handset Service Upgrade compatible with This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. Jive VoIP service. The Polycom KIRK 5040 is Bluetooth handset with a large color display and intuitive menu structure."

141. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 131. Kirk DECT 40XX Charging Base Service Upgrade, Page 163

- Deleted Bidder's Product Description and replaced with "VoIP Cordless Handset Charging Base Station Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. Charging cradle for KIRK DECT 40XX wireless handsets."

142. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 132. Kirk DECT 50XX Charging Base Service Upgrade, Page 163

- Deleted Bidder's Product Description and replaced with "VoIP Cordless Handset Charging Base Station Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. Charging cradle for KIRK DECT 5020/5040, 6020/6040 and 7010/7020/7040 wireless handsets."

143. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 133. Jabra GN PRO920 Headset Service Upgrade, Page 163

- Deleted Bidder's Product Description and replaced with "VoIP Headset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Jabra PRO 920 is a professional entry-level wireless headset designed for use with desk phones."

144. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 134. Jabra GN 9125 Microphone Service Upgrade, Page 163

- Deleted Bidder's Product Description and replaced with "VoIP Headset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package,

where Jive owns and maintains upgraded hardware. The Jabra GN9125 Flex NC is a wireless headset made for open office environments.”

145. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 135. Jabra GN 2124 Headset Service Upgrade, Page 163-164

- Deleted Bidder's Product Description and replaced with “VoIP Headset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Jabra GN 2124 headset offers a monaural (single ear), 4-in-1 wearing style ear hook, loop, neck or headband.”

146. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 136. Jabra GN 2020 Headset Service Upgrade, Page 164

- Deleted Bidder's Product Description and replaced with “VoIP Headset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Jabra GN2020 Noise Canceling Mono headset is a professional contact center or office headset supporting a busy and noisy work environment.”

147. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 137. Jabra GN 2025 Headset Service Upgrade, Page 164

- Deleted Bidder's Product Description and replaced with “VoIP Headset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Jabra GN2025 Noise Canceling Duo headset is a professional contact center or office headset supporting a busy and noisy work environment.”

148. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – 138. Jabra GN BIZ620-USB Service Upgrade, Page 164

- Deleted Bidder's Product Description and replaced with “VoIP Headset Service Upgrade compatible with Jive VoIP service. This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The Jabra BIZ 620 USB headset is an entry-level, plug-and-play headset that combines superior audio performance and hands-free durability.”

149. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – Polycom Soundstation Service Upgrade, Page 164-166

- Inserted Polycom Soundstation Service Upgrade 139-144

150. Table 1.2.3.2.4.b Unsolicited Converged VoIP Handset Service Packages – Features table, Page 166-189

- Deleted Features on lines 1-148

151. 1.2.3.2.5 Converged VoIP Site Survey – Page 191

- Deleted words “in section 0.1.2.3.2.5”

152. Table 1.2.3.4.5.b Unsolicited Converged VoIP International Off-Net Calling – 11. Afghanistan, Page 202

- Changed name from “Miscellaneous 1” to “Afghanistan”
- Deleted Peak Time Product Identifier and Off-Peak Product Identifier and replaced each with “VC-INAF”
- Deleted IMTC Product Identifier and replaced with “VC-INAFM”

153. Table 1.2.3.4.5.b Unsolicited Converged VoIP International Off-Net Calling – 12. Albania, Page 202

- Changed name from “Miscellaneous 2” to “Albania”
- Deleted Peak Time Product Identifier and Off-Peak Product Identifier and replaced each with “VC-INAL”
- Deleted IMTC Product Identifier and replaced with “VC-INALM”

154. Table 1.2.3.4.5.b Unsolicited Converged VoIP International Off-Net Calling – 13. Algeria, Page 202

- Changed name from “Miscellaneous 3” to “Algeria”
- Deleted Peak Time Product Identifier and Off-Peak Product Identifier and replaced each with “VC-INDZ”
- Deleted IMTC Product Identifier and replaced with “VC-INDZM”

155. Table 1.2.3.4.5.b Unsolicited Converged VoIP International Off-Net Calling – 14. Andorra, Page 202

- Changed name from “Miscellaneous 4” to “Andorra”
- Deleted Peak Time Product Identifier and Off-Peak Product Identifier and replaced each with “VC-INAD”
- Deleted IMTC Product Identifier and replaced with “VC-INADM”

156. Table 1.2.3.4.5.b Unsolicited Converged VoIP International Off-Net Calling – 15. Angola, Page 203

- Changed name from “IMSAT” to “Angola”

- Deleted Peak Time Product Identifier and Off-Peak Product Identifier and replaced each with “VC-INAO”
- Deleted IMTC Product Identifier and replaced with “VC-INAOM”

157. Table 1.2.4.1.b Unsolicited Audio Conferencing Features – Features, Pages 235-236

- Deleted Polycom Soundstation Service Upgrade lines 1-9

158. Table 1.2.4.1.b Unsolicited Audio Conferencing Features – Features, Pages 236-238

- Deleted Polycom Soundstation lines 1-9

159. Table 1.2.5.9.b Unsolicited SIP Trunk International Off-Net Calling – 11. Afghanistan, Page 244

- Changed country from “Miscellaneous 1” to “Afghanistan”
- Deleted Peak Time Product Identifier and Off-Peak Product Identifier and replaced with “VC-INAF”
- Deleted IMTC Product Identifier and replaced with “VC-INAFM”

160. Table 1.2.5.9.b Unsolicited SIP Trunk International Off-Net Calling – 12. Albania, Page 245

- Changed country from “Miscellaneous 2” to “Albania”
- Deleted Peak Time Product Identifier and Off-Peak Product Identifier and replaced with “VC-INAL”
- Deleted IMTC Product Identifier and replaced with “VC-INALM”

161. Table 1.2.5.9.b Unsolicited SIP Trunk International Off-Net Calling – 13. Algeria, Page 245

- Changed country from “Miscellaneous 3” to “Algeria”
- Deleted Peak Time Product Identifier and Off-Peak Product Identifier and replaced each with “VC-INDZ”
- Deleted IMTC Product Identifier and replaced with “VC-INDZM”

162. Table 1.2.5.9.b Unsolicited SIP Trunk International Off-Net Calling – 14. Andorra, Page 245

- Changed country from “Miscellaneous 4” to “Andorra”
- Deleted Peak Time Product Identifier and Off-Peak Product Identifier and replaced each with “VC-INAD”
- Deleted IMTC Product Identifier and replaced with “VC-INADM”

163. Table 1.2.5.9.b Unsolicited SIP Trunk International Off-Net Calling – 15. Angola, Page 245

- Changed country from “IMSAT” to “Angola”
- Deleted Peak Time Product Identifier and Off-Peak Product Identifier and replaced each with “VC-INAO”
- Deleted IMTC Product Identifier and replaced with “VC-INAOM”

**Subcategory 1.2 - MPLS, VPN and Converged VoIP Telephony,
Volume #3 – Cost Information, SOW Catalog A**

164. Front Cover

- Updated cover title to include contract number and Amendment #1 reference

165. Header; pages i-iv and 1-265

- Moved “IFB STPD 12-001-A” to left side of header
- Inserted “C3-A-12-10-TS-10” to right side of header
- Inserted “Volume 3: Subcategory 1.2 – MPLS, VPN and Converged VoIP”
- Inserted “Cost Information, SOW Catalog A”
- Deleted “State of California”
- Deleted “Statewide Technology Procurement Division”

166. Footer; pages i-iv and 1-265

- Updated to include “Amendment #1” and revision date
- Moved page count to center of Footer
- Inserted “JIVE Communications, Inc.” to right side of Footer
- Deleted “Subcategory 1.2 – MPLS VPN & Converged VoIP”
- Deleted “Addendum 9”

167. Table of Contents; pages i-iv

- Inserted Table of Contents

168. Tables, Pages 1 - 281

- Updated to include headers on each page with a table.
- Deleted generic headers at the beginning of each table
- Renumbered items throughout tables

169. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 1. Jive Softphone Service, Page 30

- Deleted “This incremental one-time service upgrade is used in conjunction with the standard converged VoIP Handset Service Package, 911.”
- Deleted “None”
- Inserted “Jive Softphone is not to be used over the Public Internet.”

170. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 7. Panasonic KX-UT113B Phone Service Upgrade (PoE Only), Page 33

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

171. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 8. Panasonic KX-UT113B Phone Service Upgrade, Page 33

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

172. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 9. Panasonic KX-UT123B Phone Service Upgrade (PoE Only), Page 34

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

173. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 10. Panasonic KX-UT123B Phone Service Upgrade, Page 34

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

174. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 11. Panasonic KX-UT133B Phone Service Upgrade (PoE Only), Page 35

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

175. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 12. Panasonic KX-UT133B Phone Service Upgrade, Page 35

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

176. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 13. Panasonic KX-UT136B Phone Service Upgrade (PoE Only), Page 36

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

177. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 14. Panasonic KX-UT136B Phone Service Upgrade, Page 36

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

- Deleted “with Power Supply”

178. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 15. Panasonic KX-UT248B Phone Service Upgrade (PoE Only), Page 37

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

179. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 16. Panasonic KX-UT248B Phone Service Upgrade, Page 37

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

180. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 17. Panasonic KX-UT670 Phone Service Upgrade (PoE Only), Page 38

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

181. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 18. Panasonic KX-UT670 Phone Service Upgrade, Page 39

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

182. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 19. Panasonic KX-A239 Power Adapter UT Service Upgrade, Page 39

- Deleted Line

183. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 20. Panasonic KX-A422 Power Adapter 670 Service Upgrade, Page 39

- Deleted Line

184. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 19. Panasonic DECT Cordless Phone Service Upgrade, Page 40

- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

185. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 20. Panasonic DECT Cordless Phone with Corded Base Phone Service Upgrade, Page 40

- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

186. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 21. Panasonic DECT Cordless Phone Handset Service Upgrade, Page 41

- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

187. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 22. Polycom SoundPoint IP 321 Phone Service Upgrade (PoE Only), Page 41

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

188. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 23. Polycom SoundPoint IP 321 Phone Service Upgrade, Page 42

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

189. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 24. Polycom SoundPoint IP 321 Phone Monthly Service Upgrade (PoE Only), Page 43

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

190. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 25. Polycom SoundPoint IP 321 Phone Monthly Service Upgrade, Page 44

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

191. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 26. Polycom SoundPoint IP 331 Phone Service Upgrade (PoE Only), Page 45

- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Inserted “(PoE Only)”

192. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 27. Polycom SoundPoint IP 331 Phone Service Upgrade, Page 45

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

193. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 28. Polycom SoundPoint IP 331 Phone Monthly Service Upgrade (PoE Only), Page 46

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

194. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 29. Polycom SoundPoint IP 331 Phone Monthly Service Upgrade, Page 47

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

195. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 30. Polycom SoundPoint IP 335 Phone Service Upgrade, Page 48

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

196. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 31. Polycom SoundPoint IP 335 Phone Monthly Service Upgrade, Page 49

- Replaced “Lease” with “Monthly”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

- 197. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 32. Polycom SoundPoint IP 450 Phone Service Upgrade (PoE Only), Page 49**
- Inserted "(PoE Only)"
 - Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- 198. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 33. Polycom SoundPoint IP 450 Phone Service Upgrade, Page 50**
- Deleted "with Power Supply"
 - Deleted "with Power Supply"
 - Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
 - Deleted "with Power Supply"
- 199. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 34. Polycom SoundPoint IP 450 Phone Monthly Service Upgrade (PoE Only), Page 51**
- Replaced "Lease" with "Monthly"
 - Inserted "(PoE Only)"
 - Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
 - Replaced "Lease" with "Monthly"
- 200. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 35. Polycom SoundPoint IP 450 Phone Monthly Service Upgrade, Page 52**
- Deleted " with Power Supply"
 - Replaced "Lease" with "Monthly"
 - Deleted "with Power Supply"
 - Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
 - Replaced "Lease" with "Monthly"
 - Deleted "with Power Supply"
- 201. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 36. Polycom SoundPoint IP 550 Phone Service Upgrade (PoE Only), Page 53**
- Inserted "(PoE Only)"
 - Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- 202. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 37. Polycom SoundPoint IP 550 Phone Service Upgrade, Page 53**
- Deleted "with Power Supply"
 - Deleted "with Power Supply"
 - Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
 - Deleted "with Power Supply"
- 203. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 38. Polycom SoundPoint IP 550 Phone Monthly Service Upgrade (PoE Only), Page 54**
- Replaced "Lease" with "Monthly"
 - Inserted "(PoE Only)"
 - Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
 - Replaced "Lease" with "Monthly"
- 204. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 39. Polycom SoundPoint IP 550 Phone Monthly Service Upgrade, Page 55**
- Deleted " with Power Supply"
 - Replaced "Lease" with "Monthly"
 - Deleted "with Power Supply"
 - Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
 - Deleted "with Power Supply"
 - Replaced "Lease" with "Monthly"

- 205. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 40. Polycom SoundPoint IP 560 Phone Service Upgrade (PoE Only), Page 56**
- Inserted "(PoE Only)"
 - Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- 206. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 41. Polycom SoundPoint IP 560 Phone Service Upgrade, Page 57**
- Deleted "with Power Supply"
 - Deleted "with Power Supply"
 - Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
 - Deleted "with Power Supply"
- 207. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 42. Polycom SoundPoint IP 560 Phone Monthly Service Upgrade (PoE Only), Page 58**
- Replaced "Lease" with "Monthly"
 - Inserted "(PoE Only)"
 - Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
 - Replaced "Lease" with "Monthly"
- 208. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 43. Polycom SoundPoint IP 560 Phone Monthly Service Upgrade, Page 59**
- Deleted "with Power Supply"
 - Replaced "Lease" with "Monthly"
 - Deleted "with Power Supply"
 - Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
 - Deleted "with Power Supply"
 - Replaced "Lease" with "Monthly"
- 209. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 44. Polycom SoundPoint IP 650 Phone Service Upgrade (PoE Only), Page 60**
- Inserted "(PoE Only)"
 - Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- 210. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 45. Polycom SoundPoint IP 650 Phone Service Upgrade, Page 60**
- Deleted "with Power Supply"
 - Deleted "with Power Supply"
 - Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
 - Deleted "with Power Supply"
- 211. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 46. Polycom SoundPoint IP 650 Phone Monthly Service Upgrade (PoE Only), Page 61**
- Replaced "Lease" with "Monthly"
 - Inserted "(PoE Only)"
 - Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
 - Replaced "Lease" with "Monthly"
- 212. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 47. Polycom SoundPoint IP 650 Phone Monthly Service Upgrade, Page 61**
- Deleted "with Power Supply"
 - Replaced "Lease" with "Monthly"
 - Deleted "with Power Supply"
 - Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
 - Deleted "with Power Supply"
 - Replaced "Lease" with "Monthly"

- 213. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 48. Polycom SoundPoint IP 650 Expansion Service Upgrade, Page 62**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 214. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 49. Polycom SoundPoint IP 670 Phone Service Upgrade (PoE Only), Page 62**
- Inserted “(PoE Only)”
 - Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 215. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 50. Polycom SoundPoint IP 670 Phone Service Upgrade, Page 63**
- Deleted “with Power Supply”
 - Deleted “with Power Supply”
 - Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
 - Deleted “with Power Supply”
- 216. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 51. Polycom SoundPoint IP 670 Phone Monthly Service Upgrade (PoE Only), Page 64**
- Replaced “Lease” with “Monthly”
 - Inserted “(PoE Only)”
 - Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
 - Replaced “Lease” with “Monthly”
- 217. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 52. Polycom SoundPoint IP 670 Phone Monthly Service Upgrade, Page 65**
- Deleted “ with Power Supply”
 - Replaced “Lease” with “Monthly”
 - Deleted “with Power Supply”
 - Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
 - Deleted “with Power Supply”
 - Replaced “Lease” with “Monthly”
- 218. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 53. Polycom SoundPoint IP 670 Expansion Service Upgrade, Page 66**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
 - Corrected typo
- 219. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 56. Polycom Power Supply 12 Volt Service Upgrade, Page 66**
- Deleted Line
- 220. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 57. Polycom Power Supply 24 Volt 300s Service Upgrade, Page 66**
- Deleted Line
- 221. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 58. Polycom Power Supply 24 Volt Service Upgrade, Page 67**
- Deleted Line
- 222. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 59. Polycom Power Supply 48 Volt Service Upgrade, Page 67**
- Deleted Line
- 223. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 54. Polycom VVX 1500 Media Phone Service Upgrade (PoE Only), Page 67**
- Inserted “(PoE Only)”
 - Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 224. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 55. Polycom VVX 1500 Media Phone Service Upgrade, Page 68**
- Deleted “with Power Supply”

- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

225. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 56. Polycom VVX 1500 D Media Phone Service Upgrade (PoE Only), Page 68

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

226. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 57. Polycom VVX 1500 D Media Phone Service Upgrade, Page 69

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

227. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 58. Polycom VVX 1500 G Media Phone Service Upgrade (PoE Only), Page 69

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

228. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 59. Polycom VVX 300 Phone Service Upgrade (PoE Only), Page 70

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

229. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 60. Polycom VVX 300 Phone Service Upgrade, Page 70

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

230. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 61. Polycom VVX 300 Phone Monthly Service Upgrade (PoE Only), Page 71

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

231. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 62. Polycom VVX 300 Phone Monthly Service Upgrade, Page 71

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

232. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 63. Polycom VVX 310 Phone Service Upgrade (PoE Only), Page 72

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

233. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 64. Polycom VVX 310 Phone Service Upgrade, Page 72

- Deleted “with Power Supply” (three times)

234. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 65. Polycom VVX 310 Phone Monthly Service Upgrade (PoE Only), Page 73

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

235. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 66. Polycom VVX 310 Phone Monthly Service Upgrade, Page 73

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

236. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 67. Polycom VVX 400 Phone Service Upgrade (PoE Only), Page 74

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

237. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 68. Polycom VVX 400 Phone Service Upgrade, Page 74

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

238. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 69. Polycom VVX 400 Phone Monthly Service Upgrade (PoE Only), Page 75

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

239. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 70. Polycom VVX 400 Phone Monthly Service Upgrade, Page 75

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

240. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 71. Polycom VVX 410 Phone Service Upgrade (PoE Only), Page 76

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

241. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 72. Polycom VVX 410 Phone Service Upgrade, Page 76

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

242. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 73. Polycom VVX 410 Phone Monthly Service Upgrade (PoE Only), Page 77

- Replaced “Lease” with “Monthly”

- Inserted "(PoE Only)"
- Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Replaced "Lease" with "Monthly"

243. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 74. Polycom VVX 410 Phone Monthly Service Upgrade, Page 77

- Deleted "with Power Supply"
- Replaced "Lease" with "Monthly"
- Deleted "with Power Supply"
- Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted "with Power Supply"
- Replaced "Lease" with "Monthly"

244. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 75. Polycom VVX 500 Phone Service Upgrade (PoE Only), Page 78

- Inserted "(PoE Only)"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."

245. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 76. Polycom VVX 500 Phone Service Upgrade, Page 79

- Deleted "with Power Supply"
- Deleted "with Power Supply"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted "with Power Supply"

246. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 77. Polycom VVX 500 Phone Monthly Service Upgrade (PoE Only), Page 80

- Replaced "Lease" with "Monthly"
- Inserted "(PoE Only)"
- Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Replaced "Lease" with "Monthly"

247. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 78. Polycom VVX 500 Phone Monthly Service Upgrade, Page 81

- Deleted "with Power Supply"
- Replaced "Lease" with "Monthly"
- Deleted "with Power Supply"
- Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted "with Power Supply"
- Replaced "Lease" with "Monthly"

248. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 79. Polycom VVX 600 Phone Service Upgrade (PoE Only), Page 82

- Inserted "(PoE Only)"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."

249. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 80. Polycom VVX 600 Phone Service Upgrade, Page 82

- Deleted "with Power Supply"
- Deleted "with Power Supply"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted "with Power Supply"

250. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 81. Polycom VVX 600 Phone Monthly Service Upgrade (PoE Only), Page 83

- Replaced "Lease" with "Monthly"
- Inserted "(PoE Only)"

- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

251. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 82. Polycom VVX 600 Phone Monthly Service Upgrade, Page 84

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

252. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 83. Cisco SPA301G Phone Service Upgrade (PoE Only), Page 84

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

253. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 84. Cisco SPA303G Phone Service Upgrade, Page 85

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

254. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 85. Cisco SPA303G Phone Monthly Service Upgrade, Page 86

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

255. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 86. Cisco SPA501G Phone Service Upgrade (PoE Only), Page 86

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

256. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 87. Cisco SPA501G Phone Service Upgrade, Page 87

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

257. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 88. Cisco SPA502G Phone Service Upgrade (PoE Only), Page 87

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

258. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 89. Cisco SPA502G Phone Service Upgrade, Page 88

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

259. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 90. Cisco SPA502G Phone Monthly Service Upgrade (PoE Only), Page 80

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

260. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 91. Cisco SPA502G Phone Monthly Service Upgrade , Page 89

- Deleted “ with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

261. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 92. Cisco SPA504G Phone Service Upgrade (PoE Only), Page 89

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

262. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 93. Cisco SPA504G Phone Service Upgrade, Page 90

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

263. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 94. Cisco SPA504G Phone Monthly Service Upgrade (PoE Only), Page 90

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

264. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 95. Cisco SPA504G Phone Monthly Service Upgrade, Page 91

- Deleted “ with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

265. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 96. Cisco SPA508G Phone Service Upgrade (PoE Only), Page 91

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

266. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 97. Cisco SPA508G Phone Service Upgrade, Page 92

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

267. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 98. Cisco SPA508G Phone Monthly Service Upgrade (PoE Only), Page 93

- Replaced “Lease” with “Monthly”

- Inserted "(PoE Only)"
- Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Replaced "Lease" with "Monthly"

268. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 99. Cisco SPA508G Phone Monthly Service Upgrade, Page 94

- Deleted "with Power Supply"
- Replaced "Lease" with "Monthly"
- Deleted "with Power Supply"
- Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted "with Power Supply"
- Replaced "Lease" with "Monthly"

269. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 100. Cisco SPA509G Phone Service Upgrade (PoE Only), Page 94

- Inserted "(PoE Only)"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."

270. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 101. Cisco SPA509G Phone Service Upgrade, Page 95

- Deleted "with Power Supply"
- Deleted "with Power Supply"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted "with Power Supply"

271. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 102. Cisco SPA509G Phone Monthly Service Upgrade (PoE Only), Page 96

- Replaced "Lease" with "Monthly"
- Inserted "(PoE Only)"
- Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Replaced "Lease" with "Monthly"

272. Table 1.2.3.2.4 Converged VoIP Handset Service Packages –103. Cisco SPA509G Phone Monthly Service Upgrade, Page 97

- Deleted "with Power Supply"
- Replaced "Lease" with "Monthly"
- Deleted "with Power Supply"
- Inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted "with Power Supply"
- Replaced "Lease" with "Monthly"

273. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 104. Cisco SPA512G Phone Service Upgrade (PoE Only), Page 98

- Inserted "(PoE Only)"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."

274. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 105. Cisco SPA512G Phone Service Upgrade, Page 99

- Deleted "with Power Supply"
- Deleted "with Power Supply"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted "with Power Supply"

275. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 106. Cisco SPA512G Phone Monthly Service Upgrade (PoE Only), Page 100

- Replaced "Lease" with "Monthly"
- Inserted "(PoE Only)"

- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

276. Table 1.2.3.2.4 Converged VoIP Handset Service Packages –107. Cisco SPA512G Phone Monthly Service Upgrade, Page 101

- Deleted “ with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

277. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 108. Cisco SPA514G Phone Service Upgrade (PoE Only), Page 101

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

278. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 109. Cisco SPA514G Phone Service Upgrade, Page 102

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

279. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 110. Cisco SPA514G Phone Monthly Service Upgrade (PoE Only), Page 102

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

280. Table 1.2.3.2.4 Converged VoIP Handset Service Packages –111. Cisco SPA514G Phone Monthly Service Upgrade, Page 103

- Deleted “ with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

281. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 112. Cisco SPA525G Phone Service Upgrade (PoE Only), Page 103

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

282. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 113. Cisco SPA525G Phone Service Upgrade, Page 104

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

283. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 114. Cisco SPA525G Phone Monthly Service Upgrade (PoE Only), Page 104

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

- Replaced “Lease” with “Monthly”
- 284. Table 1.2.3.2.4 Converged VoIP Handset Service Packages –115. Cisco SPA525G Phone Lease Service Upgrade, Page 105**
- Deleted “ with Power Supply”
 - Deleted “with Power Supply”
 - Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
 - Deleted “with Power Supply”
 - Replaced “Lease” with “Monthly”
- 285. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 116. Cisco SPA500S Expansion Service Upgrade, Page 105**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 286. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 117. Cisco PA100 Power Supply Service Upgrade, Page 106**
- Deleted Line
- 287. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 118. Cisco SPA112 2 Port Adapter Service Upgrade, Page 106**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 288. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 119. Cisco SPA122 ATA with Router Service Upgrade, Page 107**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 289. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 120. Cisco SPA3102-NA Service Upgrade, Page 107**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 290. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 121. SNOM DECT Cordless Phone with Base Service Upgrade, Page 108**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 291. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 122. SNOM DECT Cordless Phone Additional Handset Service Upgrade, Page 108**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 292. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 123. Kirk DECT 4020 Phones (4) Service Upgrade, Page 109**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. Includes four (4) wireless IP handsets.”
 - Change price to \$478.31
- 293. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 124. Kirk DECT 4040 Phones (4) Service Upgrade, Page 109**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
 - Change price to \$710.20
- 294. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 125. Kirk DECT 5020 Phones (4) Service Upgrade, Page 110**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. Includes four (4) wireless IP handsets.”
 - Change price to \$710.20
- 295. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 126. Kirk DECT Wireless Base Station Service Upgrade, Page 110**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 296. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 127. Kirk DECT 2010 Phone Service Upgrade, Page 111**

- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 297. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 128. Kirk DECT 4020 Phone Service Upgrade, Page 111**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 298. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 129. Kirk DECT 4040 Phone Service Upgrade, Page 112**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 299. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 130. Kirk DECT 5020 Phone Service Upgrade, Page 112**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 300. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 138. Kirk DECT 40XX Power Supply Service Upgrade, Page 112**
- Deleted Line
- 301. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 131. Kirk DECT 40XX Charging Base Service Upgrade, Page 113**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 302. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 140. Kirk DECT 50XX Power Supply Service Upgrade, page 113**
- Deleted Line
- 303. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 132. Kirk DECT 50XX Charging Base Service Upgrade, Page 114**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 304. 1.2.3.2.4 Converged VoIP Handset Service Packages – 133. Jabra GN PRO920 Headset Service Upgrade, Page 114**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 305. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 134. Jabra GN 9125 Microphone Service Upgrade, Page 115**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 306. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 135. Jabra GN 2124 Headset Service Upgrade, Page 115**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 307. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 136. Jabra GN 2020 Headset, Page 116**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 308. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 137. Jabra GN 2025 Headset Service Upgrade, Page 116**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 309. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – 138. Jabra GN BIZ620-USB Service Upgrade, Page 117**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Converged VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 310. Table 1.2.3.2.4 Converged VoIP Handset Service Packages – Polycom Soundstation Service Upgrade, Pages 117-122**
- Added Service Upgrades for Polycom, Lines 139-144
- 311. Table 1.2.3.4.5 Converged VoIP International Off-Net Calling – VoIP International Calling Inmarsat, Pages 159-164**
- Deleted lines 174-203

312. Table 1.2.4.1 Audio Conferencing Service and Features – Polycom Soundstation Service Upgrade, Pages 200-202

- Deleted lines 1-9

Subcategory 1.3 – Standalone VoIP Telephony

Volume #2 – Response to Unique Subcategory Requirements, SOW Technical Response

313. Front cover

- Updated cover title to include contract number and Amendment #1 reference

314. Table of Contents; page i-iii

- Table of Contents repagination

315. Header, pages i – iii and 1 – 185:

- Moved “IFB STPD 12-001-A” to left side of header
- Inserted “C3-A-12-10-TS-10” to right side of header
- Inserted “Volume 2: Subcategory 1.3 – Standalone VoIP Telephony”
- Inserted “Response to Unique Subcategory Requirements, SOW TECHNICAL REQUIREMENTS RESPONSE”
- Deleted “State of California”
- Deleted “Statewide Technology Procurement Division”

316. Footer, pages 1-185:

- Updated to include Amendment #1 and revision date

317. Tables, Pages 1 - 185

- Updated to include headers on each page with a table.
- Renumbered items throughout tables

318. EXHIBIT 8: CONTRACTOR’S LICENSE INFORMATION (Installation Services Only), Page 1

- Inserted Exhibit 8 Section.

319. EXHIBIT 9: SERVICE TAXES, FEES, SURCHARGES AND SURCREDITS, Page 2-15

- Inserted Exhibit 9 Section.

320. EXHIBIT 10: BIDDING PREFERENCES AND INCENTIVES, Page 15-17

- Inserted Exhibit 10 Section.

321. EXHIBIT 11: STD 843 DVBE DECLARATIONS, Page 18-19

- Inserted Exhibit 11 Section.

322. EXHIBIT 12: GSPD 05-105 BIDDER DECLARATION, Page 20-22

- Inserted Exhibit 12 Section.

323. EXHIBIT 13: STD 830 TACPA PREFERENCE REQUEST, Page 23-25

- Inserted Exhibit 13 Section.

324. EXHIBIT 14: STD 831 EZA PREFERENCE REQUEST, Page 26-29

- Inserted Exhibit 14 Section.

325. EXHIBIT 15: STD 832 LAMBRA PREFERENCE REQUEST, Page 29-32

- Inserted Exhibit 15 Section.

326. TECHNICAL REQUIREMENTS RESPONSE, Page 33

- Inserted “RESPONSE” into title.

327. 1.3.2.2 STANDALONE VOIP SERVICE, Page 52

- Deleted “proprietary,” from the description of the Jive Core Platform.

328. Table 1.3.2.2.4.b Unsolicited VoIP Features – 1. Jive Softphone Service, Page 71

- Inserted "Service" into feature name
- Replaced "compatible" with "service compatible," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package. Jive Softphone enables voice and video calls on Jive's VoIP services. Jive's softphone is compatible with IOS, Android, Windows and other operating systems and devices."
- Inserted "Service" and replaced "is compatible" with "services are compatible"

329. Table 1.3.2.2.4.b Unsolicited VoIP Features – 2. Jive Multipoint Video Conferencing Bridge (6) Service, Page 71

- Inserted "Service" into feature name
- Inserted "Allows six participants to join and communicate via both video and audio on the same conference call" into Feature Description.

330. Table 1.3.2.2.4.b Unsolicited VoIP Features – 3. Jive Multipoint Video Conferencing Bridge (12) Service, Page 71

- Inserted "Service" into feature name.
- Inserted "Allows twelve participants to join and communicate via both video and audio on the same conference call" into Feature Description.

331. Table 1.3.2.2.4.b Unsolicited VoIP Features – 4. Jive Multipoint Video Conferencing Bridge (25) Service, Page 71

- Inserted "Service" into feature name
- Inserted "Allows twenty-five participants to join and communicate via both video and audio on the same conference call" into Feature Description.

332. Table 1.3.2.2.4.b Unsolicited VoIP Features – 5. Jive Multipoint Video Conferencing Bridge (80) Service, Page 72

- Inserted "Service" into feature name
- Inserted "Allows eighty participants to join and communicate via both video and audio on the same conference call" into Feature Description.

333. Table 1.3.2.2.4.b Unsolicited VoIP Features – 6. Jive Video Streaming, Recording and Playback Service, Page 72

- Inserted "Service" into feature name
- Inserted "Video Streaming, Recording and Playback allows subscribers to stream, record, and playback video calls and sessions."

334. Table 1.3.2.2.4.b Unsolicited VoIP Features – 7. Panasonic KX-UT113B Phone Service Upgrade, Page 72

- Deleted Feature Name and replaced with "Panasonic KX-UT113B Phone Service Upgrade," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service." Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KX-UT113B is a basic PoE Enabled SIP phone. Supports wide-band high-definition voice through both its handset and speakerphone."
- Deleted Bidder's Product Identifier and replaced with "VC-KX-UT113-B"
- Deleted Bidder's Product Description and replaced with "The KX-UT113B is a basic PoE Enabled SIP phone. Supports wide-band high-definition voice through both its handset and speakerphone."

335. Table 1.3.2.2.4.b Unsolicited VoIP Features – 8. Panasonic KX-UT113B Phone with Power Supply Service Upgrade, Page 73

- Deleted Feature Name and replaced with "Panasonic KX-UT113B Phone Service Upgrade".
- Deleted Feature Description and replaced with "VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware. The KX-UT113B is a basic PoE Enabled SIP phone. Supports wide-band high-definition voice through both its handset and speakerphone."
- Deleted Bidder's Product Identifier and replaced with VC-KX-UT113-B-AC
- Deleted Bidder's Product Description and replaced with "The KX-UT113B is a basic PoE Enabled SIP phone with Power Supply. Supports wide-band high-definition voice through both its handset and speakerphone."

336. Table 1.3.2.2.4.b Unsolicited VoIP Features – 9. Panasonic KX-UT123B Phone Service Upgrade (PoE Only), Page 73

- Deleted Feature Name and replaced with "Panasonic KX-UT123B Phone Service Upgrade," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-KX-UT123-B"

- Deleted Bidder's Product Description and replaced with "The KX-UT123B is a 2 Line SIP Phone with Wideband support, 2 10/100 Ethernet ports, 2.5mm Headset port, and a 242x55 pixel LCD screen."

337. Table 1.3.2.2.4.b Unsolicited VoIP Features – 10. Panasonic KX-UT123B Phone with Power Supply Service Upgrade, Page 73

- Deleted Feature Name and replaced with "Panasonic KX-UT123B Phone Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-KX-UT123-B-AC"
- Deleted Bidder's Product Description and replaced with "The KX-UT123B is a 2 Line SIP Phone with Power Supply and Wideband support, 2 10/100 Ethernet ports, 2.5mm Headset port, and a 242x55 pixel LCD screen."

338. Table 1.3.2.2.4.b Unsolicited VoIP Features – 11. Panasonic KX-UT133B Phone Service Upgrade, Page 74

- Deleted Feature Name and replaced with "Panasonic KX-UT133B Phone Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-KX-UT133-B"
- Deleted Bidder's Product Description and replaced with "The KX-UT133B is a 4 Line SIP Phone with Wideband support, 2 10/100 Ethernet ports, 2.5mm Headset port, and a 242x55 pixel LCD screen."

339. Table 1.3.2.2.4.b Unsolicited VoIP Features – 12. Panasonic KX-UT133B Phone Service Upgrade, Page 74

- Deleted Feature Name and replaced with "Panasonic KX-UT133B Phone Service Upgrade."
- Deleted Feature Description and replaced with "VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-KX-UT133-B-AC"
- Deleted Bidder's Product Description and replaced with "The KX-UT133B is a 4 Line SIP Phone with Power Supply and Wideband support, 2 10/100 Ethernet ports, 2.5mm Headset port, and a 242x55 pixel LCD."

340. Table 1.3.2.2.4.b Unsolicited VoIP Features – 13. Panasonic KX-UT136B Phone Service Upgrade (PoE Only), Page 74

- Deleted Feature Name and replaced with "Panasonic KS-UT136B Phone Service Upgrade," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-KX-UT136-B"
- Deleted Bidder's Product Description and replaced with "The KX-UT136B is a 4 Line SIP Phone with Wideband support, 2 10/100 Ethernet ports, 2.5mm Headset port, and a 242x110 pixel backlit LCD Screen."

341. Table 1.3.2.2.4.b Unsolicited VoIP Features – 14. Panasonic KX-UT136B Phone Service Upgrade, Page 75

- Deleted Feature Name and replaced with "Panasonic KX-UT136B Phone with Power Supply Service Upgrade," deleted "with Power Supply"
- Deleted Feature Description and replaced with "VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-KX-UT136-B-AC"
- Deleted Bidder's Product Description and replaced with "The KX-UT136B is a 4 Line SIP Phone with Power Supply and Wideband support, 2 10/100 Ethernet ports, 2.5mm Headset port, and a 242x110 pixel backlit LCD Screen."

342. Table 1.3.2.2.4.b Unsolicited VoIP Features – 15. Panasonic KX-UT248B Phone Service Upgrade (PoE Only), Page 75

- Deleted Feature Name and replaced with "Panasonic KX-UT248B Phone Service Upgrade," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-KX-UT248-B"
- Deleted Bidder's Product Description and replaced with "The KX-UT248B is an executive 6-line HD Voice VoIP Phone featuring built-in Bluetooth capabilities, 4.4 inch LCD display, and dual switching Gigabit PoE ports."

343. Table 1.3.2.2.4.b Unsolicited VoIP Features – 16. Panasonic KX-UT248B Phone Upgrade, Page 76

- Deleted Feature Name and replaced with “Panasonic KX-UT248B Phone with Power Supply Service Upgrade,” deleted “with Power Supply Service”
- Deleted Feature Description and replaced with “VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-KX-UT248-B-AC”
- Deleted Bidder's Product Description and replaced with “The KX-UT248B is an executive 6-line HD Voice VoIP Phone with Power Supply featuring built-in Bluetooth capabilities, 4.4 inch LCD display, and dual switching Gigabit PoE ports.”

344. Table 1.3.2.2.4.b Unsolicited VoIP Features – 17. Panasonic KX-UT670 Phone Service Upgrade (PoE Only), Page 76

- Deleted Feature Name and replaced with “Panasonic KX-UT670 Phone Service Upgrade,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-KX-UT670”
- Deleted Bidder's Product Description and replaced with “The KX-UT670 is an executive phone featuring a 7-inch touch screen, PoE, HD audio and video, 3-way conference calling, two Ethernet ports, IP camera integration, and a full duplex speakerphone.”

345. Table 1.3.2.2.4.b Unsolicited VoIP Features – 18. Panasonic KX-UT670 Phone Service Upgrade, Page 76

- Deleted Feature Name and replaced with “Panasonic KX-UT670 Phone with Power Supply Service Upgrade,” deleted “with Power Supply”
- Deleted Feature Description and replaced with “VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-KX-UT670-AC”
- Deleted Bidder's Product Description and replaced with “The KX-UT670 is an executive phone with Power Supply featuring a 7-inch touch screen, PoE, HD audio and video, 3-way conference calling, two Ethernet ports, IP camera integration, and a full duplex speakerphone.”

346. Table 1.3.2.2.4.b Unsolicited VoIP Features – 19. Panasonic KX-A239 Power Adapter UT Service Upgrade, Page 77

- Deleted feature

347. Table 1.3.2.2.4.b Unsolicited VoIP Features – 20. Panasonic KX-A422 Power Adapter 670 Service Upgrade, Page 77

- Deleted feature

348. Table 1.3.2.2.4.b Unsolicited VoIP Features – 19. Panasonic DECT Cordless Phone Service Upgrade, Page 77

- Deleted Feature Name and replaced with “Panasonic DECT Cordless Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-TGP500”
- Deleted Bidder's Product Description and replaced with “The Panasonic KX-TGP500 is a SIP IP Service Upgrade compatible cordless phone system with location-free base station and one included cordless handset.”

349. Table 1.3.2.2.4.b Unsolicited VoIP Features – 20. Panasonic DECT Cordless Phone with Corded Base Phone Service Upgrade, Page 77

- Deleted Feature Name and replaced with “Panasonic DECT Cordless Phone with Corded Base Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-TGP550”
- Deleted Bidder's Product Description and replaced with “The Panasonic KX-TGP550 is a SIP IP extendable cordless phone system with a corded handset base and one included cordless handset.”

350. Table 1.3.2.2.4.b Unsolicited VoIP Features – 21. Panasonic DECT Cordless Phone Handset Service Upgrade, Page 77-78

- Deleted Feature Name and replaced with “Panasonic DECT Cordless Phone Handset Service Upgrade”

- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-TPA50”
- Deleted Bidder’s Product Description and replaced with “Additional cordless handset from Panasonic with integrated full-duplex speakerphone, 5 hours of talk time, message waiting lamp, and 2.1” backlit LCD screen.”

351. Table 1.3.2.2.4.b Unsolicited VoIP Features – 22. Polycom SoundPoint IP 321 Phone Service Upgrade (PoE Only), Page 78

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 321 Phone Service Upgrade” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPIP321”
- Deleted Bidder’s Product Description and replaced with “The Polycom IP 321 delivers an intuitive user interface and features including call park, pick-up, transfer, three-way conferencing, and shared line appearances.”

352. Table 1.3.2.2.4.b Unsolicited VoIP Features – 23. Polycom SoundPoint IP 321 Phone Service Upgrade, Page 78

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 321 Phone Service Upgrade,” deleted “with Power Supply”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPIP321-PS”
- Deleted Bidder’s Product Description and replaced with “The Polycom IP 321 with Power Supply delivers an intuitive user interface and features including call park, pick-up, transfer, three-way conferencing, and shared line appearances.”

353. Table 1.3.2.2.4.b Unsolicited VoIP Features – 24. Polycom SoundPoint IP 321 Phone Monthly Service Upgrade (PoE Only), Page 79

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 321 Phone Lease Service Upgrade,” replaced “Lease” with “Monthly,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset lease Service Upgrade compatible with Jive VoIP service,” replaced “Lease” with “Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPIP321-L”
- Deleted Bidder’s Product Description and replaced with “The Polycom IP 321 (Lease Option) delivers an intuitive user interface and features including call park, pick-up, transfer, three-way conferencing, and shared line appearances,” replaced “Lease” with “Monthly”

354. Table 1.3.2.2.4.b Unsolicited VoIP Features – 25. Polycom SoundPoint IP 321 Phone Monthly Service Upgrade, Page 79

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 321 Phone with Power Supply Lease Service Upgrade,” deleted “with Power Supply,” replaced “Lease” with “Monthly”
- Deleted Feature Description and replaced with “VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service,” replaced “lease with Power Supply” with “with Power Supply Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPIP321-PS-L”
- Deleted Bidder’s Product Description and replaced with “The Polycom IP 321 with Power Supply (Lease Option) delivers an intuitive user interface and features including call park, pick-up, transfer, three-way conferencing, and shared line appearances,” replaced “Lease” with “Monthly”

355. Table 1.3.2.2.4.b Unsolicited VoIP Features – 26. Polycom SoundPoint IP 331 Phone Service Upgrade (PoE Only), Page 79-80

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 331 Phone Service Upgrade,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPIP331”
- Deleted Bidder’s Product Description and replaced with “The SoundPoint IP 331 delivers one-button access to common features, and an LCD display delivers call information, directory access, and advanced applications.”

356. Table 1.3.2.2.4.b Unsolicited VoIP Features – 27. Polycom SoundPoint IP 331 Phone Service Upgrade, Page 80

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 331 Phone with Power Supply Service Upgrade,” deleted “with Power Supply”
- Deleted Feature Description and replaced with “VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-SPIP331-PS”
- Deleted Bidder's Product Description and replaced with “The SoundPoint IP 331 with Power Supply delivers one-button access to common features, and an LCD display delivers call information, directory access, and advanced applications.”

357. Table 1.3.2.2.4.b Unsolicited VoIP Features – 28. Polycom SoundPoint IP 331 Phone Monthly Service Upgrade (PoE Only), Page 80

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 331 Phone Lease Service Upgrade,” replaced “Lease” with “Monthly,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with ““VoIP Handset lease Service Upgrade compatible with Jive VoIP service,” replaced “Lease” with “Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-SPIP331-L”
- Deleted Bidder's Product Description and replaced with “The SoundPoint IP 331 (Lease Option) delivers one-button access to common features, and an LCD display delivers call information, directory access, and advanced applications,” replaced “Lease” with “Monthly”

358. Table 1.3.2.2.4.b Unsolicited VoIP Features – 29. Polycom SoundPoint IP 331 Phone Monthly Service Upgrade, Page 81

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 331 Phone with Power Supply Lease Service Upgrade,” deleted “with Power Supply,” replaced “Lease” with “Monthly”
- Deleted Feature Description and replaced with “VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service,” replaced “lease with Power Supply” with “with Power Supply Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “ VC-SPIP331-PS-L”
- Deleted Bidder's Product Description and replaced with “The SoundPoint IP 331 with Power Supply (Lease Option) delivers one-button access to common features, and an LCD display delivers call information, directory access, and advanced applications,” replaced “Lease” with “Monthly”

359. Table 1.3.2.2.4.b Unsolicited VoIP Features – 30. Polycom SoundPoint IP 335 Phone Service Upgrade, Page 81

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 335 Phone with Power Supply Service Upgrade,” deleted “with Power Supply”
- Deleted Feature Description and replaced with “VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-SPIP335-PS”
- Deleted Bidder's Product Description and replaced with “The SoundPoint IP 335 is an entry-level, two-line desktop IP phone with Power Supply and a full-duplex speakerphone featuring the Polycom Acoustic Clarity Technology.”

360. Table 1.3.2.2.4.b Unsolicited VoIP Features – 31. Polycom SoundPoint IP 335 Phone Monthly Service Upgrade (PoE Only), Page 81-82

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 335 Phone Lease Service Upgrade,” replaced “Lease” with “Monthly,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset lease Service Upgrade compatible with Jive VoIP service,” replaced “Lease” with “Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-SPIP335-PS-L”
- Deleted Bidder's Product Description and replaced with “The SoundPoint IP 335 (Lease Option) is an entry-level, two-line desktop IP phone with a full-duplex speakerphone featuring the Polycom Acoustic Clarity Technology,” replaced “Lease” with “Monthly.”

361. Table 1.3.2.2.4.b Unsolicited VoIP Features – 32. Polycom SoundPoint IP 450 Phone Service Upgrade (PoE Only), Page 82

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 450 Phone Service Upgrade,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

- Deleted Bidder's Product Identifier and replaced with "VC-SPIP450"
- Deleted Bidder's Product Description and replaced with "The SoundPoint IP 450 is an advanced SIP desktop phone with Polycom HD Voice and high-resolution, backlit display, and revolutionary voice quality with Polycom HD Voice."

362. Table 1.3.2.2.4.b Unsolicited VoIP Features – 33. Polycom SoundPoint IP 450 Phone Service Upgrade, Page 82

- Deleted Feature Name and replaced with "Polycom SoundPoint IP 450 Phone with Power Supply Service Upgrade," deleted "with Power Supply"
- Deleted Feature Description and replaced with "VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPIP450-PS"
- Deleted Bidder's Product Description and replaced with "The SoundPoint IP 450 is an advanced SIP desktop phone with Power Supply and Polycom HD Voice and high-resolution, backlit display, and revolutionary voice quality with Polycom HD Voice."

363. Table 1.3.2.2.4.b Unsolicited VoIP Features – 34. Polycom SoundPoint IP 450 Phone Monthly Service Upgrade (PoE Only), Page 83

- Deleted Feature Name and replaced with "Polycom SoundPoint IP 450 Phone Lease Service Upgrade," replaced "Lease" with "Monthly," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset lease Service Upgrade compatible with Jive VoIP service," replaced "Lease" with "Monthly," inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPIP450-L"
- Deleted Bidder's Product Description and replaced with "The SoundPoint IP 450 is an advanced SIP desktop phone (Lease Option) with Polycom HD Voice and high-resolution, backlit display, and revolutionary voice quality with Polycom HD Voice," replaced "Lease with Monthly"

364. Table 1.3.2.2.4.b Unsolicited VoIP Features – 35. Polycom SoundPoint IP 450 Phone Monthly Service Upgrade, Page 83

- Deleted Feature Name and replaced with "Polycom SoundPoint IP 450 Phone with Power Supply Lease Service Upgrade," deleted "with Power Supply," replaced "Lease" with "Monthly"
- Deleted Feature Description and replaced with "VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service," replaced "lease with Power Supply" with "Power Supply Monthly," inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPIP450-PS-L"
- Deleted Bidder's Product Description and replaced with "The SoundPoint IP 450 is an advanced SIP desktop phone (Lease Option) with Power Supply and Polycom HD Voice and high-resolution, backlit display, and revolutionary voice quality with Polycom HD Voice" replaced "Lease" with "Monthly"

365. Table 1.3.2.2.4.b Unsolicited VoIP Features – 36. Polycom SoundPoint IP 550 Phone Service Upgrade (PoE Only), Page 83-84

- Deleted Feature Name and replaced with "Polycom SoundPoint IP 550 Phone Service Upgrade," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPIP550"
- Deleted Bidder's Product Description and replaced with "The SoundPoint IP 550 is a four-line desktop IP phone with a full-duplex speakerphone featuring Polycom's HD Voice technology."

366. Table 1.3.2.2.4.b Unsolicited VoIP Features – 37. Polycom SoundPoint IP 550 Phone Service Upgrade, Page 84

- Deleted Feature Name and replaced with "Polycom SoundPoint IP 550 Phone with Power Supply Service Upgrade," deleted "with Power Supply,"
- Deleted Feature Description and replaced with "VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPIP550-PS"
- Deleted Bidder's Product Description and replaced with "The SoundPoint IP 550 with Power Supply is a four-line desktop IP phone with a full-duplex speakerphone featuring Polycom's HD Voice technology."

367. Table 1.3.2.2.4.b Unsolicited VoIP Features – 38. Polycom SoundPoint IP 550 Phone Monthly Service Upgrade (PoE Only), Page 84

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 550 Phone Lease Service Upgrade,” replaced “Lease” with “Monthly,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset lease Service Upgrade compatible with Jive VoIP service,” replaced “Lease” with “Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-SPIP550-L”
- Deleted Bidder's Product Description and replaced with “The SoundPoint IP 550 (Lease Option) is a four-line desktop IP phone with a full-duplex speakerphone featuring Polycom’s HD Voice technology,” replaced “Lease” with “Monthly.”

368. Table 1.3.2.2.4.b Unsolicited VoIP Features – 39. Polycom SoundPoint IP 550 Phone Monthly Service Upgrade, Page 85

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 550 Phone with Power Supply Lease Service Upgrade,” deleted “with Power Supply,” replaced “Lease” with “Monthly”
- Deleted Feature Description and replaced with ““VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service,” replaced “lease with Power Supply” with “with Power Supply Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-SPIP550-PS-L”
- Deleted Bidder's Product Description and replaced with “The SoundPoint IP 550 with Power Supply (Lease Option) is a four-line desktop IP phone with a full-duplex speakerphone featuring Polycom’s HD Voice technology,” replaced “Lease” with “Monthly.”

369. Table 1.3.2.2.4.b Unsolicited VoIP Features – 40. Polycom SoundPoint IP 560 Phone Service Upgrade (PoE Only), Page 85

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 560 Phone Service Upgrade,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-SPIP560”
- Deleted Bidder's Product Description and replaced with “The Polycom SoundPoint IP 560 is a four-line SIP desktop phone with GigE phone that delivers calls of unprecedented richness and clarity in addition to a comprehensive range of cutting-edge features.”

370. Table 1.3.2.2.4.b Unsolicited VoIP Features – 41. Polycom SoundPoint IP 560 Phone Service Upgrade, Page 85-86

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 560 Phone with Power Supply Service Upgrade,” deleted “with Power Supply,”
- Deleted Feature Description and replaced with “VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-SPIP560-PS”
- Deleted Bidder's Product Description and replaced with “The Polycom SoundPoint IP 560 with Power Supply is a four-line SIP desktop phone with GigE phone that delivers calls of unprecedented richness and clarity in addition to a comprehensive range of cutting-edge features.”

371. Table 1.3.2.2.4.b Unsolicited VoIP Features – 42. Polycom SoundPoint IP 560 Phone Monthly Service Upgrade (PoE Only), Page 86

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 560 Phone Lease Service Upgrade,” replaced “Lease” with “Monthly,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset lease Service Upgrade compatible with Jive VoIP service,” replaced “Lease” with “Monthly,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-SPIP560-L”
- Deleted Bidder's Product Description and replaced with “The Polycom SoundPoint IP 560 (Lease Option) is a four-line SIP desktop phone with GigE phone that delivers calls of unprecedented richness and clarity in addition to a comprehensive range of cutting-edge features,” replaced “Lease” with “Monthly,”

372. Table 1.3.2.2.4.b Unsolicited VoIP Features – 43. Polycom SoundPoint IP 560 Phone Monthly Service Upgrade, Page 86

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 560 Phone with Power Supply Lease Service Upgrade,” deleted “with Power Supply,” replaced “Lease” with “Monthly”
- Deleted Feature Description and replaced with ““VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service,” replaced “lease with Power Supply” with “with Power Supply Monthly,” inserted “This incremental monthly

service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

- Deleted Bidder’s Product Identifier and replaced with “VC-SPIP560-PS-L”
- Deleted Bidder’s Product Description and replaced with “The Polycom SoundPoint IP 560 with Power Supply (LeaseOption) is a four-line SIP desktop phone with GigE phone that delivers calls of unprecedented richness and clarity in addition to a comprehensive range of cutting-edge features,” replaced “Lease” with “Monthly”

373. Table 1.3.2.2.4.b Unsolicited VoIP Features – 44. Polycom SoundPoint IP 650 Phone Service Upgrade (PoE Only), Page 87

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 650 Phone Service Upgrade,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPIP650”
- Deleted Bidder’s Product Description and replaced with “The SoundPoint IP 650 is a six-line desktop IP phone (expandable to 48 lines) with a full-duplex speakerphone featuring HD Voice technology.”

374. Table 1.3.2.2.4.b Unsolicited VoIP Features – 45. Polycom SoundPoint IP 650 Phone Service Upgrade, Page 87

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 650 Phone with Power Supply Service Upgrade,” deleted “with Power Supply”
- Deleted Feature Description and replaced with “VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPIP650-PS
- Deleted Bidder’s Product Description and replaced with “The SoundPoint IP 650 with Power Supply is a six-line desktop IP phone (expandable to 48 lines) with a full-duplex speakerphone featuring HD Voice technology.”

375. Table 1.3.2.2.4.b Unsolicited VoIP Features – 46. Polycom SoundPoint IP 650 Phone Monthly Service Upgrade (PoE Only), Page 87-88

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 650 Phone Lease Service Upgrade,” replaced “Lease” with “Monthly,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset Monthly Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPIP650-L”
- Deleted Bidder’s Product Description and replaced with “The SoundPoint IP 650 (Lease Option) is a six-line desktop IP phone (expandable to 48 lines) with a full-duplex speakerphone featuring HD Voice technology,” replaced “Lease” with “Monthly,”

376. Table 1.3.2.2.4.b Unsolicited VoIP Features – 47. Polycom SoundPoint IP 650 Phone Monthly Service Upgrade, Page 88

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 650 Phone with Power Supply Lease Service Upgrade,” deleted “with Power Supply,” replaced “Lease” with “Monthly”
- Deleted Feature Description and replaced with “VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service,” replaced “lease with Power Supply” with “with Power Supply Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPIP650-PS-L”
- Deleted Bidder’s Product Description and replaced with “The SoundPoint IP 650 with Power Supply (Lease Option) is a six-line desktop IP phone (expandable to 48 lines) with a full-duplex speakerphone featuring HD Voice technology,” replaced “Lease” with “Monthly,”

377. Table 1.3.2.2.4.b Unsolicited VoIP Features – 48. Polycom SoundPoint IP 650 Expansion Service Upgrade, Page 88

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 650 Expansion Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Expansion Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPIP650-E”
- Deleted Bidder’s Product Description and replaced with “The SoundPoint IP Expansion Module for the SoundPoint IP 601/650 models is an optimal solution for users who manage multiple simultaneous calls.”

378. Table 1.3.2.2.4.b Unsolicited VoIP Features – 49. Polycom SoundPoint IP 670 Phone Service Upgrade (PoE Only), Page 89

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 670 Phone Service Upgrade,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with ““VoIP Handset Expansion Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPIP670”
- Deleted Bidder’s Product Description and replaced with “The Polycom 670, a premium SIP desktop phone, has a large color display. The desktop phone delivers a rich visual, voice, and application experience to executives and power users.”

379. Table 1.3.2.2.4.b Unsolicited VoIP Features – 50. Polycom SoundPoint IP 670 Phone Service Upgrade, Page 89

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 670 Phone with Power Supply Service Upgrade,” deleted “with Power Supply,”
- Deleted Feature Description and replaced with “VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPIP670-PS”
- Deleted Bidder’s Product Description and replaced with “The Polycom 670 with Power Supply, a premium SIP desktop phone, has a large color display. The desktop phone delivers a rich visual, voice, and application experience to executives and power users.”

380. Table 1.3.2.2.4.b Unsolicited VoIP Features – 51. Polycom SoundPoint IP 670 Phone Monthly Service Upgrade (PoE Only), Page 89-90

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 670 Phone Lease Service Upgrade,” replaced “Lease” with “Monthly,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset lease Service Upgrade compatible with Jive VoIP service,” replaced “Lease” with “Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPIP670-L”
- Deleted Bidder’s Product Description and replaced with “The Polycom 670 (Monthly Option), a premium SIP desktop phone, has a large color display. The desktop phone delivers a rich visual, voice, and application experience to executives and power users.”

381. Table 1.3.2.2.4.b Unsolicited VoIP Features – 52. Polycom SoundPoint IP 670 Phone Monthly Service Upgrade, Page 90

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 670 Phone with Power Supply Lease Service Upgrade,” deleted “with Power Supply,” replaced “Lease” with “Monthly”
- Deleted Feature Description and replaced with ““VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service,” replaced “lease with Power Supply” with “with Power Supply Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPIP670-PS-L”
- Deleted Bidder’s Product Description and replaced with “The Polycom 670 with Power Supply (Lease Option), a premium SIP desktop phone, has a large color display. The desktop phone delivers a rich visual, voice, and application experience to executives and power users,” replaced “Lease” with “Monthly”

382. Table 1.3.2.2.4.b Unsolicited VoIP Features – 53. Polycom SoundPoint IP 670 Expansion Service Upgrade, Page 90

- Deleted Feature Name and replaced with “Polycom SoundPoint IP 670 Expansion Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Expansion Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPIP670-E”
- Deleted Bidder’s Product Description and replaced with “The Polycom Color Expansion Module is a high resolution expansion module for the Polycom IP 670. The Polycom Color Expansion Module has 14 multifunctional line keys that can be set up as a line registration, call appearance, or a speed-dial.”

383. Table 1.3.2.2.4.b Unsolicited VoIP Features – 56. Polycom Power Supply 12 Volt Service Upgrade, Page 91

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384. Table 1.3.2.2.4.b Unsolicited VoIP Features – 57. Polycom Power Supply 24 Volt 300s Service Upgrade, Page 91

- Deleted Line

385. Table 1.3.2.2.4.b Unsolicited VoIP Features – 58. Polycom Power Supply 24 Volt Service Upgrade, Page 91

- Deleted Line

386. Table 1.3.2.2.4.b Unsolicited VoIP Features – 59. Polycom Power Supply 48 Volt Service Upgrade, Page 91

- Deleted Line

387. Table 1.3.2.2.4.b Unsolicited VoIP Features – 54. Polycom VVX 1500 Media Phone Service Upgrade (PoE Only), Page 91

- Deleted Feature Name and replaced with “Polycom VVX 1500 Media Phone Service Upgrade,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVX1500”
- Deleted Bidder’s Product Description and replaced with “The Polycom VVX 1500 multimedia phone is a 6-line IP phone with touch screen and videoconferencing capability built in.”

388. Table 1.3.2.2.4.b Unsolicited VoIP Features – 55. Polycom VVX 1500 Media Phone Service Upgrade, Page 91

- Deleted Feature Name and replaced with “Polycom VVX 1500 Media Phone with Power Supply Service Upgrade,” deleted “with Power Supply”
- Deleted Feature Description and replaced with “VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVX1500-PS”
- Deleted Bidder’s Product Description and replaced with “The Polycom VVX 1500 multimedia phone with Power Supply is a 6-line IP phone with touch screen and videoconferencing capability built in.”

389. Table 1.3.2.2.4.b Unsolicited VoIP Features – 56. Polycom VVX 1500 D Media Phone Service Upgrade (PoE Only), Page 91

- Deleted Feature Name and replaced with “Polycom VVX 1500 D Media Phone Service Upgrade,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVXD1500”
- Deleted Bidder’s Product Description and replaced with “The Polycom VVX 1500 (D-Series) multimedia phone is a 6-line IP phone with touch screen and videoconferencing capability built in.”

390. Table 1.3.2.2.4.b Unsolicited VoIP Features – 57. Polycom VVX 1500 D Media Phone Service Upgrade, Page 92

- Deleted Feature Name and replaced with “Polycom VVX 1500 D Media Phone with Power Supply Service Upgrade,” deleted “with Power Supply,”
- Deleted Feature Description and replaced with “VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVXD1500-PS”
- Deleted Bidder’s Product Description and replaced with “The Polycom VVX 1500 (D-Series) with Power Supply multimedia phone is a 6-line IP phone with touch screen and videoconferencing capability built in.”

391. Table 1.3.2.2.4.b Unsolicited VoIP Features – 58. Polycom VVX 1500 G Media Phone Service Upgrade (PoE Only), Page 92

- Deleted Feature Name and replaced with “Polycom VVX 1500 G Media Phone Service Upgrade,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVXG1500”
- Deleted Bidder’s Product Description and replaced with “The Polycom VVX 1500 multimedia phone (G-Series) is a 6-line IP phone with touch screen and videoconferencing capability built in.”

392. Table 1.3.2.2.4.b Unsolicited VoIP Features – 59. Polycom VVX 300 Phone Service Upgrade (PoE Only), Page 92

- Deleted Feature Name and replaced with “Polycom VVX 300 Phone Service Upgrade,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

- Deleted Bidder's Product Identifier and replaced with "VC-VVX300"
- Deleted Bidder's Product Description and replaced with "The Polycom VVX 300 is a six-line basic phone with a full feature set."

393. Table 1.3.2.2.4.b Unsolicited VoIP Features – 60. Polycom VVX 300 Phone Service Upgrade, Page 93

- Deleted Feature Name and replaced with "Polycom VVX 300 Phone with Power Supply Service Upgrade," deleted "with Power Supply"
- Deleted Feature Description and replaced with "VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-VVX300-PS"
- Deleted Bidder's Product Description and replaced with "The Polycom VVX 300 with Power Supply is a six-line basic phone with a full feature set."

394. Table 1.3.2.2.4.b Unsolicited VoIP Features – 61. Polycom VVX 300 Phone Monthly Service Upgrade (PoE Only), Page 93

- Deleted Feature Name and replaced with " Polycom VVX 300 Phone Lease Service Upgrade," replaced "Lease" with "Monthly," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset lease Service Upgrade compatible with Jive VoIP service," replaced "Lease" with "Monthly," inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-VVX300-L"
- Deleted Bidder's Product Description and replaced with "The Polycom VVX 300 (Monthly Option) is a six-line basic phone with a full feature set."

395. Table 1.3.2.2.4.b Unsolicited VoIP Features – 62. Polycom VVX 300 Phone Monthly Service Upgrade, Page 93

- Deleted Feature Name and replaced with "Polycom VVX 300 Phone with Power Supply Lease Service Upgrade," deleted "with Power Supply," replaced "Lease" with "Monthly"
- Deleted Feature Description and replaced with "VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service," replaced "lease with Power Supply" with "with Power Supply Monthly"
- Deleted Bidder's Product Identifier and replaced with "VC-VVX300-PS-L"
- Deleted Bidder's Product Description and replaced with "The Polycom VVX 300 with Power Supply (Lease Option) is a six-line basic phone with a full feature set," replaced "Lease" with "Monthly"

396. Table 1.3.2.2.4.b Unsolicited VoIP Features – 63. Polycom VVX 310 Phone Service Upgrade (PoE Only), Page 94

- Deleted Feature Name and replaced with "Polycom VVX 310 Phone Service Upgrade," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-VVX310"
- Deleted Bidder's Product Description and replaced with "The Polycom VVX310 is a 6-line entry-level business media phone that provides crystal-clear communications and an intuitive user interface."

397. Table 1.3.2.2.4.b Unsolicited VoIP Features – 64. Polycom VVX 310 Phone Service Upgrade, Page 94

- Deleted Feature Name and replaced with "Polycom VVX 310 Phone with Power Supply Service Upgrade," deleted "with Power Supply"
- Deleted Feature Description and replaced with "VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-VVX310-PS"
- Deleted Bidder's Product Description and replaced with "The Polycom VVX310 with Power Supply is a 6-line entry-level business media phone that provides crystal-clear communications and an intuitive user interface."

398. Table 1.3.2.2.4.b Unsolicited VoIP Features – 65. Polycom VVX 310 Phone Monthly Service Upgrade (PoE Only), Page 94

- Deleted Feature Name and replaced with "Polycom VVX 310 Phone Lease Service Upgrade," replaced "Lease" with "Monthly," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset lease Service Upgrade compatible with Jive VoIP service," replaced "Lease" with "Monthly," inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-VVX310-L"

- Deleted Bidder's Product Description and replaced with "The Polycom VVX310 (Lease Option) is a 6-line entry-level business media phone that provides crystal-clear communications and an intuitive user interface," replaced "Lease" with "Monthly"

399. Table 1.3.2.2.4.b Unsolicited VoIP Features – 66. Polycom VVX 310 Phone Monthly Service Upgrade, Page 95

- Deleted Feature Name and replaced with "Polycom VVX 310 Phone with Power Supply Lease Service Upgrade," deleted "with Power Supply," replaced "Lease" with "Monthly"
- Deleted Feature Description and replaced with "VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service," replaced "lease with Power Supply" with "with Power Supply Monthly," inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-VVX310-PS-L"
- Deleted Bidder's Product Description and replaced with "The Polycom VVX310 with Power Supply (Lease Option) is a 6-line entry-level business media phone that provides crystal-clear communications and an intuitive user interface," replaced "Lease" with "Monthly"

400. Table 1.3.2.2.4.b Unsolicited VoIP Features – 67. Polycom VVX 400 Phone Service Upgrade (PoE Only), Page 95

- Deleted Feature Name and replaced with "Polycom VVX 400 Phone Service Upgrade," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-VVX400"
- Deleted Bidder's Product Description and replaced with "The Polycom VVX 400 supports 12 line appearances to create a powerful but cost-effective IP phone option."

401. Table 1.3.2.2.4.b Unsolicited VoIP Features – 68. Polycom VVX 400 Phone Service Upgrade, Page 95-96

- Deleted Feature Name and replaced with "Polycom VVX 400 Phone with Power Supply Service Upgrade," deleted "with Power Supply,"
- Deleted Feature Description and replaced with "VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-VVX400-PS"
- Deleted Bidder's Product Description and replaced with "The Polycom VVX 400 with Power Supply supports 12 line appearances to create a powerful but cost-effective IP phone option."

402. Table 1.3.2.2.4.b Unsolicited VoIP Features – 69. Polycom VVX 400 Phone Monthly Service Upgrade (PoE Only), Page 96

- Deleted Feature Name and replaced with "Polycom VVX 400 Phone Lease Service Upgrade," replaced "Lease" with "Monthly," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset lease Service Upgrade compatible with Jive VoIP service," replaced "Lease" with "Monthly," inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-VVX400-L"
- Deleted Bidder's Product Description and replaced with "The Polycom VVX 400 (Lease Option) supports 12 line appearances to create a powerful but cost-effective IP phone option," replaced "Lease" with "Monthly"

403. Table 1.3.2.2.4.b Unsolicited VoIP Features – 70. Polycom VVX 400 Phone Monthly Service Upgrade, Page 96

- Deleted Feature Name and replaced with "Polycom VVX 400 Phone with Power Supply Lease Service Upgrade," deleted "with Power Supply," replaced "Lease" with "Monthly"
- Deleted Feature Description and replaced with "VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service," replaced "lease with Power Supply" with "with Power Supply Monthly," inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-VVX400-PS-L"
- Deleted Bidder's Product Description and replaced with "The Polycom VVX 400 with Power Supply (Lease Option) supports 12 line appearances to create a powerful but cost-effective IP phone option," replaced "Lease" with "Monthly"

404. Table 1.3.2.2.4.b Unsolicited VoIP Features – 71. Polycom VVX 410 Phone Service Upgrade (PoE Only), Page 96-97

- Deleted Feature Name and replaced with "Polycom VVX 410 Phone Service Upgrade," inserted "(PoE Only)"

- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVX410”
- Deleted Bidder’s Product Description and replaced with “The Polycom VVX 410 IP phone is a 6 SIP line entry-level IP phone with HD voice.”

405. Table 1.3.2.2.4.b Unsolicited VoIP Features – 72. Polycom VVX 410 Phone Service Upgrade, Page 97

- Deleted Feature Name and replaced with “Polycom VVX 410 Phone with Power Supply Service Upgrade,” deleted “with Power Supply,”
- Deleted Feature Description and replaced with “VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVX410-PS”
- Deleted Bidder’s Product Description and replaced with “The Polycom VVX 410 IP phone with Power Supply is a 6 SIP line entry-level IP phone with HD Voice.”

406. Table 1.3.2.2.4.b Unsolicited VoIP Features – 73. Polycom VVX 410 Phone Monthly Service Upgrade (PoE Only), Page 97

- Deleted Feature Name and replaced with “Polycom VVX 410 Phone Lease Service Upgrade,” replaced “Lease” with “Monthly,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset lease Service Upgrade compatible with Jive VoIP service,” replaced “Lease” with “Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVX410-L”
- Deleted Bidder’s Product Description and replaced with “The Polycom VVX 410 IP phone (Lease Option) is a 6 SIP line entry-level IP phone with HD Voice,” replaced “Lease” with “Monthly,”

407. Table 1.3.2.2.4.b Unsolicited VoIP Features – 74. Polycom VVX 410 Phone Monthly Service Upgrade, Page 97-98

- Deleted Feature Name and replaced with “Polycom VVX 410 Phone with Power Supply Lease Service Upgrade,” deleted “with Power Supply,” replaced “Lease” with “Monthly”
- Deleted Feature Description and replaced with “VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service,” replaced “lease with Power Supply” with “with Power Supply Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVX410-PS-L”
- Deleted Bidder’s Product Description and replaced with “The Polycom VVX 410 IP phone with Power Supply (Lease Option) is a 6 SIP line entry-level IP phone with HD Voice,” replaced “Lease” with “Monthly,”

408. Table 1.3.2.2.4.b Unsolicited VoIP Features – 75. Polycom VVX 500 Phone Service Upgrade (PoE Only), Page 98

- Deleted Feature Name and replaced with “VVX 500 Phone Service Upgrade,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVX500”
- Deleted Bidder’s Product Description and replaced with “The Polycom VVX 500 Multimedia IP Phone is a 12 line multimedia phone designed to improve productivity by complimenting workplace applications and serves as an extension of your PC desktop.”

409. Table 1.3.2.2.4.b Unsolicited VoIP Features – 76. Polycom VVX 500 Phone Service Upgrade, Page 98

- Deleted Feature Name and replaced with “Polycom VVX 500 Phone with Power Supply Service Upgrade,” deleted “with Power Supply”
- Deleted Feature Description and replaced with “VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVX500-PS”
- Deleted Bidder’s Product Description and replaced with “The Polycom VVX 500 Multimedia IP Phone with Power Supply is a 12 line multimedia phone designed to improve productivity by complimenting workplace applications and serves as an extension of your PC desktop.”

410. Table 1.3.2.2.4.b Unsolicited VoIP Features – 77. Polycom VVX 500 Phone Monthly Service Upgrade (PoE Only), Page 98-99

- Deleted Feature Name and replaced with “Polycom VVX 500 Phone Lease Service Upgrade,” replaced “Lease” with “Monthly,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset lease Service Upgrade compatible with Jive VoIP service,” replaced “Lease” with “Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVX500-L”
- Deleted Bidder’s Product Description and replaced with “The Polycom VVX 500 Multimedia IP Phone (Lease Option) is a 12 line multimedia phone designed to improve productivity by complimenting workplace applications and serves as an extension of your PC desktop,” replaced “Lease” with “Monthly”

411. Table 1.3.2.2.4.b Unsolicited VoIP Features – 78. Polycom VVX 500 Phone Monthly Service Upgrade, Page 99

- Deleted Feature Name and replaced with “Polycom VVX 500 Phone with Power Supply Lease Service Upgrade,” deleted “with Power Supply,” replaced “Lease” with “Monthly”
- Deleted Feature Description and replaced with “VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service,” replaced “lease with Power Supply” with “with Power Supply Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVX500-PS-L”
- Deleted Bidder’s Product Description and replaced with “The Polycom VVX 500 Multimedia IP Phone with Power Supply (Lease Option) is a 12 line multimedia phone designed to improve productivity by complimenting workplace applications and serves as an extension of your PC desktop,” replaced “Lease” with “Monthly”

412. Table 1.3.2.2.4.b Unsolicited VoIP Features – 79. Polycom VVX 600 Phone Service Upgrade (PoE Only), Page 99

- Deleted Feature Name and replaced with “Polycom VVX 600 Phone Service Upgrade,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVX600”
- Deleted Bidder’s Product Description and replaced with “The VVX 600 provides 16 line appearances and speed dials, plus video conferencing capability via an external USB web cam (not included).”

413. Table 1.3.2.2.4.b Unsolicited VoIP Features – 80. Polycom VVX 600 Phone Service Upgrade, Page 100

- Deleted Feature Name and replaced with “Polycom VVX 600 Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVX600-PS”
- Deleted Bidder’s Product Description and replaced with “The VVX 600 with Power Supply provides 16 line appearances and speed dials, plus video conferencing capability via an external USB web cam (not included).”

414. Table 1.3.2.2.4.b Unsolicited VoIP Features – 81. Polycom VVX 600 Phone Monthly Service Upgrade (PoE Only), Page 100

- Deleted Feature Name and replaced with “Polycom VVX 600 Phone Lease Service Upgrade,” replaced “Lease” with “Monthly,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset lease Service Upgrade compatible with Jive VoIP service,” replaced “Lease” with “Monthly”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVX600-L”
- Deleted Bidder’s Product Description and replaced with “The VVX 600 (Lease Option) provides 16 line appearances and speed dials, plus video conferencing capability via an external USB web cam (not included),” replaced “Lease” with “Monthly”

415. Table 1.3.2.2.4.b Unsolicited VoIP Features – 82. Polycom VVX 600 Phone Monthly Service Upgrade, Page 100

- Deleted Feature Name and replaced with “Polycom VVX 600 Phone with Power Supply Lease Service Upgrade,” deleted “with Power Supply,” replaced “Lease” with “Monthly”
- “VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service,” replaced “lease with Power Supply” with “with Power Supply Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-VVX600-PS-L”

- Deleted Bidder's Product Description and replaced with "The VVX 600 with Power Supply (Lease Option) provides 16 line appearances and speed dials, plus video conferencing capability via an external USB web cam (not included)," replaced "Lease" with "Monthly"

416. Table 1.3.2.2.4.b Unsolicited VoIP Features – 83. Cisco SPA301G Phone Service Upgrade (PoE Only), Page 101

- Deleted Feature Name and replaced with "Cisco SPA301G Phone Service Upgrade," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA301G"
- Deleted Bidder's Product Description and replaced with "The Cisco SPA301G is a single line SIP phone typically used in warehouse or common areas."

417. Table 1.3.2.2.4.b Unsolicited VoIP Features – 84. Cisco SPA303G Phone Service Upgrade, Page 101

- Deleted Feature Name and replaced with "Cisco SPA303G Phone with Power Supply Service Upgrade," deleted "with Power Supply,"
- Deleted Feature Description and replaced with "VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA303G-PS"
- Deleted Bidder's Product Description and replaced with "The Cisco SPA303G 3-Line IP Phone with Power Supply enables service providers to quickly roll out competitive, feature-rich telephony features to customers."

418. Table 1.3.2.2.4.b Unsolicited VoIP Features – 85. Cisco SPA303G Phone Monthly Service Upgrade, Page 101-102

- Deleted Feature Name and replaced with "Cisco SPA303G Phone with Power Supply Lease Service Upgrade," deleted "with Power Supply," replaced "Lease" with "Monthly"
- Deleted Feature Description and replaced with "VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service," replaced "lease with Power Supply" with "with Power Supply Monthly," inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA303G-PS-L"
- Deleted Bidder's Product Description and replaced with "The Cisco SPA303G 3-Line IP Phone with Power Supply (Monthly Option) enables service providers to quickly roll out competitive, feature-rich telephony features to customers."

419. Table 1.3.2.2.4.b Unsolicited VoIP Features – 86. Cisco SPA501G Phone Service Upgrade (PoE Only), Page 102

- Deleted Feature Name and replaced with "Cisco SPA501G Phone Service Upgrade," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA501G"
- Deleted Bidder's Product Description and replaced with "The Cisco SPA501G is an 8-line HD SIP VoIP phone with hundreds of features and configurable service parameters."

420. Table 1.3.2.2.4.b Unsolicited VoIP Features – 87. Cisco SPA501G Phone Service Upgrade, Page 102

- Deleted Feature Name and replaced with "Cisco SPA501G Phone with Power Supply Service Upgrade," deleted "with Power Supply,"
- Deleted Feature Description and replaced with "VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA501G-PS"
- Deleted Bidder's Product Description and replaced with "The Cisco SPA501G with Power Supply is an 8-line HD SIP VoIP phone with hundreds of features and configurable service parameters."

421. Table 1.3.2.2.4.b Unsolicited VoIP Features – 88. Cisco SPA502G Phone Service Upgrade (PoE Only), Page 103

- Deleted Feature Name and replaced with "Cisco SPA502G Phone Service Upgrade," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."

- Deleted Bidder's Product Identifier and replaced with "VC-SPA502G"
- Deleted Bidder's Product Description and replaced with "The Cisco SPA502G is a 1 Line IP phone that features dual switched ethernet ports with IEEE 802.3af compliant PoE (Power Over Ethernet) supports."

422. Table 1.3.2.2.4.b Unsolicited VoIP Features – 89. Cisco SPA502G Phone Service Upgrade, Page 103

- Deleted Feature Name and replaced with "Cisco SPA502G Phone Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA502G-PS"
- Deleted Bidder's Product Description and replaced with "The Cisco SPA502G with Power Supply is a 1 Line IP phone that features dual switched ethernet ports with IEEE 802.3af compliant PoE (Power Over Ethernet) supports."

423. Table 1.3.2.2.4.b Unsolicited VoIP Features – 90. Cisco SPA502G Phone Monthly Service Upgrade (PoE Only), Page 103

- Deleted Feature Name and replaced with "Cisco SPA502G Phone Lease Service Upgrade," replaced "Lease" with "Monthly," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset lease Service Upgrade compatible with Jive VoIP service," replaced "Lease" with "Monthly," inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA502G-L"
- Deleted Bidder's Product Description and replaced with "The Cisco SPA502G (Lease Option) is a 1 Line IP phone that features dual switched ethernet ports with IEEE 802.3af compliant PoE (Power Over Ethernet) supports," replaced "Lease" with "Monthly"

424. Table 1.3.2.2.4.b Unsolicited VoIP Features – 91. Cisco SPA502G Phone Monthly Service Upgrade, Page 104

- Deleted Feature Name and replaced with "Cisco SPA502G Phone with Power Supply Lease Service Upgrade," deleted "with Power Supply," replaced "Lease" with "Monthly"
- Deleted Feature Description and replaced with "VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service," replaced "lease with Power Supply" with "with Power Supply Monthly," inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA502G-PS-L"
- Deleted Bidder's Product Description and replaced with "The Cisco SPA502G with Power Supply (Lease Option) is a 1 Line IP phone that features dual switched ethernet ports with IEEE 802.3af compliant PoE (Power Over Ethernet) supports," replaced "Lease" with "Monthly"

425. Table 1.3.2.2.4.b Unsolicited VoIP Features – 92. Cisco SPA504G Phone Service Upgrade (PoE Only), Page 104

- Deleted Feature Name and replaced with "Cisco SPA504G Phone Service Upgrade," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA504G"
- Deleted Bidder's Product Description and replaced with "The Cisco SPA504G is a full-featured 4-line business-class IP phone that includes wideband audio and is Service Upgrade compatible with Jive VoIP services."

426. Table 1.3.2.2.4.b Unsolicited VoIP Features – 93. Cisco SPA504G Phone Service Upgrade, Page 104-105

- Deleted Feature Name and replaced with "Cisco SPA504G Phone with Power Supply Service Upgrade," deleted "with Power Supply"
- Deleted Feature Description and replaced with "VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA504G-PS"
- Deleted Bidder's Product Description and replaced with "The Cisco SPA504G with Power Supply is a full-featured 4-line business-class IP phone that includes wideband audio and is Service Upgrade compatible with Jive VoIP services."

427. Table 1.3.2.2.4.b Unsolicited VoIP Features – 94. Cisco SPA504G Phone Monthly Service Upgrade (PoE Only), Page 105

- Deleted Feature Name and replaced with "Cisco SPA504G Phone Lease Service Upgrade," replaced "Lease" with "Monthly," inserted "(PoE Only)"

- Deleted Feature Description and replaced with “VoIP Handset lease Service Upgrade compatible with Jive VoIP service,” replaced “Lease” with “Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPA504G-L”
- Deleted Bidder’s Product Description and replaced with “The Cisco SPA504G (Lease Option) is a full-featured 4-line business-class IP phone that includes wideband audio and is Service Upgrade compatible with Jive VoIP services,” replaced “Lease” with “Monthly,”

428. Table 1.3.2.2.4.b Unsolicited VoIP Features – 95. Cisco SPA504G Phone Monthly Service Upgrade, Page 105

- Deleted Feature Name and replaced with “Cisco SPA504G Phone with Power Supply Lease Service Upgrade,” deleted “with Power Supply,” replaced “Lease” with “Monthly”
- Deleted Feature Description and replaced with “VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service,” replaced “lease with Power Supply” with “with Power Supply Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPA504G-PS-L”
- Deleted Bidder’s Product Description and replaced with “The Cisco SPA504G with Power Supply (Lease Option) is a full-featured 4-line business-class IP phone that includes wideband audio and is Service Upgrade compatible with Jive VoIP services,” replaced “Lease” with “Monthly”

429. Table 1.3.2.2.4.b Unsolicited VoIP Features – 96. Cisco SPA508G Phone Service Upgrade (PoE Only), Page 106

- Deleted Feature Name and replaced with “Cisco SPA508G Phone Service Upgrade,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPA508G”
- Deleted Bidder’s Product Description and replaced with “The Cisco SPA508G is an 8-line SIP VoIP phone and has an integrated 2 port Ethernet switch and a large backlit 128 x 64 monochrome LCD graphical display.”

430. Table 1.3.2.2.4.b Unsolicited VoIP Features – 97. Cisco SPA508G Phone Service Upgrade, Page 106

- Deleted Feature Name and replaced with “Cisco SPA508G Phone with Power Supply Service Upgrade,” deleted “with Power Supply,”
- Deleted Feature Description and replaced with “VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPA508G-PS”
- Deleted Bidder’s Product Description and replaced with “The Cisco SPA508G with Power Supply is an 8-line SIP VoIP phone and has an integrated 2 port Ethernet switch and a large backlit 128 x 64 monochrome LCD graphical display.”

431. Table 1.3.2.2.4.b Unsolicited VoIP Features – 98. Cisco SPA508G Phone Monthly Service Upgrade (PoE Only), Page 106-107

- Deleted Feature Name and replaced with “Cisco SPA508G Phone Lease Service Upgrade,” replaced “Lease” with “Monthly,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset lease Service Upgrade compatible with Jive VoIP service,” replaced “Lease” with “Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPA508G-L”
- Deleted Bidder’s Product Description and replaced with “The Cisco SPA508G (Lease Option) is an 8-line SIP VoIP phone and has an integrated 2 port Ethernet switch and a large backlit 128 x 64 monochrome LCD graphical display,” replaced “Lease” with “Monthly”

432. Table 1.3.2.2.4.b Unsolicited VoIP Features – 99. Cisco SPA508G Phone Monthly Service Upgrade, Page 107

- Deleted Feature Name and replaced with “Cisco SPA508G Phone with Power Supply Lease Service Upgrade,” deleted “with Power Supply,” replaced “Lease” with “Monthly”
- Deleted Feature Description and replaced with “VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service,” replaced “lease with Power Supply” with “with Power Supply Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPA508G-PS-L”

- Deleted Bidder's Product Description and replaced with "The Cisco SPA508G with Power Supply (Lease Option) is an 8-line SIP VoIP phone and has an integrated 2 port Ethernet switch and a large backlit 128 x 64 monochrome LCD graphical display," replaced "Lease" with "Monthly,"

433. Table 1.3.2.2.4.b Unsolicited VoIP Features – 100. Cisco SPA509G Phone Service Upgrade (PoE Only), Page 107

- Deleted Feature Name and replaced with "Cisco SPA509G Phone Service Upgrade," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA509G"
- Deleted Bidder's Product Description and replaced with "The Cisco SPA509G is a 12-Line SIP VoIP phone that includes easy station moves and shared line appearances across local and geographically dispersed locations."

434. Table 1.3.2.2.4.b Unsolicited VoIP Features – 101. Cisco SPA509G Phone Service Upgrade, Page 108

- Deleted Feature Name and replaced with "Cisco SPA509G Phone with Power Supply Service Upgrade," deleted "with Power Supply"
- Deleted Feature Description and replaced with "VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA509G-PS"
- Deleted Bidder's Product Description and replaced with inserted "The Cisco SPA509G with Power Supply is a 12-Line SIP VoIP phone that includes easy station moves and shared line appearances across local and geographically dispersed locations."

435. Table 1.3.2.2.4.b Unsolicited VoIP Features – 102. Cisco SPA509G Phone Monthly Service Upgrade (PoE Only), Page 108

- Deleted Feature Name and replaced with "Cisco SPA509G Phone Lease Service Upgrade," replaced "Lease" with "Monthly," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset lease Service Upgrade compatible with Jive VoIP service," replaced "Lease" with "Monthly," inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA509G-L"
- Deleted Bidder's Product Description and replaced with "The Cisco SPA509G (Lease Option) is a 12-Line SIP VoIP phone that includes easy station moves and shared line appearances across local and geographically dispersed locations," replaced "Lease" with "Monthly"

436. Table 1.3.2.2.4.b Unsolicited VoIP Features – 103. Cisco SPA509G Phone Monthly Service Upgrade, Page 108

- Deleted Feature Name and replaced with "Cisco SPA509G Phone with Power Supply Lease Service Upgrade," deleted "with Power Supply," replaced "Lease" with "Monthly,"
- Deleted Feature Description and replaced with "VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service," replaced "lease with Power Supply" with "with Power Supply Monthly," inserted "This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA509G-PS-L"
- Deleted Bidder's Product Description and replaced with "The Cisco SPA509G with Power Supply (Lease Option) is a 12-Line SIP VoIP phone that includes easy station moves and shared line appearances across local and geographically dispersed locations," replaced "Lease" with "Monthly"

437. Table 1.3.2.2.4.b Unsolicited VoIP Features – 104. Cisco SPA512G Phone Service Upgrade (PoE Only), Page 109

- Deleted Feature Name and replaced with "Cisco SPA512G Phone Service Upgrade," inserted "(PoE Only)"
- Deleted Feature Description and replaced with "VoIP Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA512G"
- Deleted Bidder's Product Description and replaced with "The SPA512G is a 1 line IP phone with a 2-port Gigabit Ethernet Switch. You can add up to two SPA500S expansion modules for up to 64 additional, programmable buttons."

438. Table 1.3.2.2.4.b Unsolicited VoIP Features – 105. Cisco SPA512G Phone Service Upgrade, Page 109

- Deleted Feature Name and replaced with "Cisco SPA512G Phone with Power Supply Service Upgrade," deleted "with Power Supply,"

- Deleted Feature Description and replaced with “VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPA512G-PS”
- Deleted Bidder’s Product Description and replaced with “The SPA512G with Power Supply is a 1 line IP phone with a 2-port Gigabit Ethernet Switch. You can add up to two SPA500S expansion modules for up to 64 additional, programmable buttons.”

439. Table 1.3.2.2.4.b Unsolicited VoIP Features – 106. Cisco SPA512G Phone Monthly Service Upgrade (PoE Only), Page 110

- Deleted Feature Name and replaced with “Cisco SPA512G Phone Lease Service Upgrade,” replaced “Lease” with “Monthly,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset lease Service Upgrade compatible with Jive VoIP service,” replaced “Lease” with “Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPA512G-L”
- Deleted Bidder’s Product Description and replaced with “The SPA512G (Lease Option) is a 1 line IP phone with a 2-port Gigabit Ethernet Switch. You can add up to two SPA500S expansion modules for up to 64 additional, programmable buttons,” replaced “Lease” with “Monthly”

440. Table 1.3.2.2.4.b Unsolicited VoIP Features – 107. Cisco SPA512G Phone Monthly Service Upgrade, Page 110

- Deleted Feature Name and replaced with “Cisco SPA512G Phone with Power Supply Lease Service Upgrade,” deleted “with Power Supply,” replaced “Lease” with “Monthly”
- Deleted Feature Description and replaced with “VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service,” replaced “lease with Power Supply” with “with Power Supply Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPA512G-PS-L”
- Deleted Bidder’s Product Description and replaced with “The SPA512G with Power Supply (Lease Option) is a 1 line IP phone with a 2-port Gigabit Ethernet Switch. You can add up to two SPA500S expansion modules for up to 64 additional, programmable buttons,” replaced “Lease” with “Monthly”

441. Table 1.3.2.2.4.b Unsolicited VoIP Features – 108. Cisco SPA514G Phone Service Upgrade (PoE Only), Page 110-111

- Deleted Feature Name and replaced with “Cisco SPA514G Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPA514G”
- Deleted Bidder’s Product Description and replaced with “The Cisco SPA514G is a four-line SIP phone that delivers advanced voice and data features.”

442. Table 1.3.2.2.4.b Unsolicited VoIP Features – 109. Cisco SPA514G Phone Service Upgrade, Page 111

- Inserted “Cisco SPA514G Phone with Power Supply Service Upgrade,” deleted “with Power Supply”
- Deleted Feature Description and replaced with “VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPA514G-PS”
- Deleted Bidder’s Product Description and replaced with “The Cisco SPA514G with Power Supply is a four-line SIP phone that delivers advanced voice and data features”

443. Table 1.3.2.2.4.b Unsolicited VoIP Features – 110. Cisco SPA514G Phone Monthly Service Upgrade (PoE Only), Page 111

- Deleted Feature Name and replaced with “Cisco SPA514G Phone Lease Service Upgrade,” replaced “Lease” with “Monthly,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset lease Service Upgrade compatible with Jive VoIP service,” replaced “Lease” with “Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder’s Product Identifier and replaced with “VC-SPA514G-L”
- Deleted Bidder’s Product Description and replaced with “The Cisco SPA514G (Lease Option) is a four-line SIP phone that delivers advanced voice and data features,” replaced “Lease” with “Monthly”

444. Table 1.3.2.2.4.b Unsolicited VoIP Features – 111. Cisco SPA514G Phone Monthly Service Upgrade, Page 112

- Deleted Feature Name and replaced with “Cisco SPA514G Phone with Power Supply Lease Service Upgrade,” deleted “with Power Supply,” replaced “Lease” with “Monthly”
- Deleted Feature Description and replaced with “VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service,” replaced “lease with Power Supply” with “with Power Supply Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-SPA514G-PS-L”
- Deleted Bidder's Product Description and replaced with “The Cisco SPA514G with Power Supply (Lease Option) is a four-line SIP phone that delivers advanced voice and data features,” replaced “Lease” with “Monthly”

445. Table 1.3.2.2.4.b Unsolicited VoIP Features – 112. Cisco SPA525G Phone Service Upgrade (PoE Only), Page 112

- Deleted Feature Name and replaced with “Cisco SPA525G Phone Service Upgrade,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset Service Upgrade compatible with Jive VoIP service”
- Deleted Bidder's Product Identifier and replaced with “VC-SPA525G”
- Deleted Bidder's Product Description and replaced with “The Cisco SPA525G is a full-featured 5-line business-class IP phone that includes a 3.2-inch QVGA color display and is Service Upgrade compatible with Jive VoIP services.”

446. Table 1.3.2.2.4.b Unsolicited VoIP Features – 113. Cisco SPA525G Phone Service Upgrade, Page 112

- Deleted Feature Name and replaced with “Cisco SPA525G Phone with Power Supply Service Upgrade,” deleted “with Power Supply”
- Deleted Feature Description and replaced with “VoIP Handset with Power Supply Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-SPA525G-PS”
- Deleted Bidder's Product Description and replaced with “The Cisco SPA525G with Power Supply is a full-featured 5-line business-class IP phone that includes a 3.2-inch QVGA color display and is Service Upgrade compatible with Jive VoIP services.”

447. Table 1.3.2.2.4.b Unsolicited VoIP Features – 114. Cisco SPA525G Phone Monthly Service Upgrade (PoE Only), Page 113

- Deleted Feature Name and replaced with “Cisco SPA525G Phone Lease Service Upgrade,” replaced “Lease” with “Monthly,” inserted “(PoE Only)”
- Deleted Feature Description and replaced with “VoIP Handset lease Service Upgrade compatible with Jive VoIP service,” replaced “Lease” with “Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-SPA525G-L”
- Deleted Bidder's Product Description and replaced with “The Cisco SPA525G (Lease Option) is a full-featured 5-line business-class IP phone that includes a 3.2-inch QVGA color display and is Service Upgrade compatible with Jive VoIP services,” replaced “Lease” with “Monthly”

448. Table 1.3.2.2.4.b Unsolicited VoIP Features – 115. Cisco SPA525G Phone Monthly Service Upgrade, Page 113

- Deleted Feature Name and replaced with “Cisco SPA525G Phone with Power Supply Lease Service Upgrade,” deleted “with Power Supply,” replaced “Lease” with “Monthly”
- Deleted Feature Description and replaced with “VoIP Handset lease with Power Supply Service Upgrade compatible with Jive VoIP service,” replaced “lease with Power Supply” with “with Power Supply Monthly,” inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-SPA525G-PS-L”
- Deleted Bidder's Product Description and replaced with “The Cisco SPA525G with Power Supply (Lease Option) is a full-featured 5-line business-class IP phone that includes a 3.2-inch QVGA color display and is Service Upgrade compatible with Jive VoIP services,” replaced “Lease” with “Monthly,”

449. Table 1.3.2.2.4.b Unsolicited VoIP Features – 116. Cisco SPA500S Expansion Service Upgrade, Page 113-114

- Deleted Feature Name and replaced with “Cisco SPA500S Expansion Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Handset Expansion Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-SPA500S”

- Deleted Bidder's Product Description and replaced with "The Cisco SPA500S Expansion Module for Cisco 500 series phones is the perfect solution for receptionists, administrative assistants, and secretaries."

450. Table 1.3.2.2.4.b Unsolicited VoIP Features – 123. Cisco PA100 Power Supply Service Upgrade, Page 114

- Deleted Line

451. Table 1.3.2.2.4.b Unsolicited VoIP Features – 117. Cisco SPA112 2 Port Adapter Service Upgrade, Page 114

- Deleted Feature Name and replaced with "Cisco SPA112 2 Port Adapter Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Port Adapter Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA112"
- Deleted Bidder's Product Description and replaced with "The Cisco SPA112 is a 2 FXS Port analog telephone adapter (ATA) which connects analog devices to a VoIP phone system."

452. Table 1.3.2.2.4.b Unsolicited VoIP Features – 118. Cisco SPA122 ATA with Router Service Upgrade, Page 114

- Deleted Feature Name and replaced with "Cisco SPA122 ATA with Router Service Upgrade"
- Deleted Feature Description and replaced with "VoIP ATA Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA122"
- Deleted Bidder's Product Description and replaced with "The Cisco SPA122 ATA (analog telephone adapter) is used over an IP network to connect analog phones and fax machines"

453. Table 1.3.2.2.4.b Unsolicited VoIP Features – 119. Cisco SPA3102-NA Service Upgrade, Page 114-115

- Deleted Feature Name and replaced with "Cisco SPA3102-NA Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Gateway Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SPA3202-NA"
- Deleted Bidder's Product Description and replaced with "The SPA3102 Voice Gateway allows automatic routing of local calls from mobile phones and land lines."

454. Table 1.3.2.2.4.b Unsolicited VoIP Features – 120. SNOM DECT Cordless Phone with Base Service Upgrade, Page 115

- Deleted Feature Name and replaced with "SNOM DECT Cordless Phone with Base Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Cordless Handset and Base Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SMDT-B"
- Deleted Bidder's Product Description and replaced with "The SNOM Cordless Phone with Base supports up to four concurrent phone calls and nine wireless IP handsets."

455. Table 1.3.2.2.4.b Unsolicited VoIP Features – 121. SNOM DECT Cordless Phone Additional Handset Service Upgrade, Page 115

- Deleted Feature Name and replaced with "SNOM DECT Cordless Phone Additional Handset Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Cordless Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-SMDT-H"
- Deleted Bidder's Product Description and replaced with "The SNOM Dect Cordless Additional Handset is a single wireless IP handset for use with the SNOM Cordless Phone with Base."

456. Table 1.3.2.2.4.b Unsolicited VoIP Features – 122. Kirk DECT 4020 Phones (4) Service Upgrade, Page 115-116

- Deleted Feature Name and replaced with "Kirk DECT 4020 Phones (4) Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Cordless Handset Bundle Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-KKDT-4020-4"

- Deleted Bidder's Product Description and replaced with "The KIRK 4020 is wireless IP handset Bundle custom-designed for retail, warehouse and production segments."

457. Table 1.3.2.2.4.b Unsolicited VoIP Features – 123. Kirk DECT 4040 Phones (4) Service Upgrade, Page 116

- Deleted Feature Name and replaced with "Kirk DECT 4040 Phones (4) Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Cordless Handset Bundle Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-KKDT-4040-4"
- Deleted Bidder's Product Description and replaced with "The KIRK 4040 handset Bundle includes full-featured handsets that meet demands for long-term dependability in harsh environments."

458. Table 1.3.2.2.4.b Unsolicited VoIP Features – 124. Kirk DECT 5020 Phones (4) Service Upgrade, Page 116

- Deleted Feature Name and replaced with "Kirk DECT 5020 Phones (4) Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Cordless Handset Bundle Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-KKDT-5020-4"
- Deleted Bidder's Product Description and replaced with "The KIRK 5020 DECT Wireless Handset Bundle supports multiple languages and includes LED indication of incoming and unanswered calls."

459. Table 1.3.2.2.4.b Unsolicited VoIP Features – 125. Kirk DECT Wireless Base Station Service Upgrade, Page 116-117

- Deleted Feature Name and replaced with "Kirk DECT Wireless Base Station Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Cordless Handset Base Station Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-KKDT-WBS"
- Deleted Bidder's Product Description and replaced with "The Kirk Wireless Base Station has 12 speech channels and covers a circular area between 66 and 985 feet (20-300 meters) in diameter."

460. Table 1.3.2.2.4.b Unsolicited VoIP Features – 126. Kirk DECT 2010 Phone Service Upgrade, Page 117

- Deleted Feature Name and replaced with "Kirk DECT 2010 Phone Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Cordless Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-KKDT-2010"
- Deleted Bidder's Product Description and replaced with "The KIRK 2010 Handset is an easy to use, small and lightweight wireless handset designed for administrative working environments."

461. Table 1.3.2.2.4.b Unsolicited VoIP Features – 127. Kirk DECT 4020 Phone Service Upgrade, Page 117

- Deleted Feature Name and replaced with "Kirk DECT 4020 Phone Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Cordless Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-KKDT-4020"
- Deleted Bidder's Product Description and replaced with "The KIRK 4020 is wireless IP handset custom-designed for retail, warehouse and production segments."

462. Table 1.3.2.2.4.b Unsolicited VoIP Features – 128. Kirk DECT 4040 Phone Service Upgrade, Page 117-118

- Deleted Feature Name and replaced with "Kirk DECT 4040 Phone Service Upgrade"
- Deleted Feature Description and replaced with "VoIP Cordless Handset Service Upgrade compatible with Jive VoIP service," inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted Bidder's Product Identifier and replaced with "VC-KKDT-4040"
- Deleted Bidder's Product Description and replaced with "The KIRK 4040 handset is full featured handset that meets demands for long-term dependability in harsh environments."

463. Table 1.3.2.2.4.b Unsolicited VoIP Features – 129. Kirk DECT 5020 Phone Service Upgrade, Page 118

- Deleted Feature Name and replaced with “Kirk DECT 5020 Phone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Cordless Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-KKDT-5020”
- Deleted Bidder's Product Description and replaced with “The KIRK 5020 DECT Wireless Handset supports multiple languages and includes LED indication of incoming and unanswered calls.”

464. Table 1.3.2.2.4.b Unsolicited VoIP Features – 130. Kirk DECT 5040 Phone Service Upgrade, Page 118

- Deleted Feature Name and replaced with “Kirk DECT 5040 Phone Service Upgrade “
- Deleted Feature Description and replaced with “VoIP Cordless Handset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-KKDT-5040
- Deleted Bidder's Product Description and replaced with “The Polycom KIRK 5040 is Bluetooth handset with a large color display and intuitive menu structure.”

465. Table 1.3.2.2.4.b Unsolicited VoIP Features – 138. Kirk DECT 40XX Power Supply Service Upgrade, Page 118

- Deleted Line

466. Table 1.3.2.2.4.b Unsolicited VoIP Features – 131. Kirk DECT 40XX Charging Base Service Upgrade, Page 118

- Deleted Feature Name and replaced with “Kirk DECT 40XX Charging Base Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Cordless Handset Charging Base Station Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-KKDT-40XX-CB”
- Deleted Bidder's Product Description and replaced with “Charging cradle for KIRK DECT 40XX wireless handsets.’

467. Table 1.3.2.2.4.b Unsolicited VoIP Features – 140. Kirk DECT 50XX Power Supply Service Upgrade, Page 119

- Deleted Line

468. Table 1.3.2.2.4.b Unsolicited VoIP Features – 132. Kirk DECT 50XX Charging Base Service Upgrade, Page 119

- Deleted Feature Name and replaced with “Kirk DECT 50XX Charging Base Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Cordless Handset Charging Base Station Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-KKDT-50XX-CB”
- Deleted Bidder's Product Description and replaced with “Charging cradle for KIRK DECT 5020/5040, 6020/6040 and 7010/7020/7040 wireless handsets.”

469. Table 1.3.2.2.4.b Unsolicited VoIP Features – 133. Jabra GN PRO920 Headset Service Upgrade, Page 119

- Deleted Feature Name and replaced with “Jabra GN PRO920 Headset Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Headset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-JGNPRO920”
- Deleted Bidder's Product Description and replaced with “The Jabra PRO 920 is a professional entry-level wireless headset designed for use with desk phones ”

470. Table 1.3.2.2.4.b Unsolicited VoIP Features – 134. Jabra GN 9125 Microphone Service Upgrade, Page 119-120

- Deleted Feature Name and replaced with “Jabra GN 9125 Microphone Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Headset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-JGN9125-M”
- Deleted Bidder's Product Description and replaced with “The Jabra GN9125 Flex NC is a wireless headset made for open office environments.”

471. Table 1.3.2.2.4.b Unsolicited VoIP Features – 135. Jabra GN 2124 Headset Service Upgrade, Page 120

- Deleted Feature Name and replaced with “Jabra GN 2124 Headset Service Upgrade”
- Deleted Feature Description and replaced with, “VoIP Headset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-JGN2124”
- Deleted Bidder's Product Description and replaced with “The Jabra GN 2124 headset offers a monaural (single ear), 4-in-1 wearing style ear hook, loop, neck or headband.”

472. Table 1.3.2.2.4.b Unsolicited VoIP Features – 136. Jabra GN 2020 Headset, Page 120

- Deleted Feature Name and replaced with “Jabra GN 2020 Headset Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Headset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-JGN2020”
- Deleted Bidder's Product Description and replaced with “The Jabra GN2020 Noise Canceling Mono headset is a professional contact center or office headset supporting a busy and noisy work environment.”

473. Table 1.3.2.2.4.b Unsolicited VoIP Features – 137. Jabra GN 2025 Headset Service Upgrade, Page 120-121

- Deleted Feature Name and replaced with “Jabra GN 2025 Headset Service Upgrade”
- Deleted Feature Description and replaced with ““VoIP Headset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-JGN2025”
- Deleted Bidder's Product Description and replaced with “The Jabra GN2025 Noise Canceling Duo headset is a professional contact center or office headset supporting a busy and noisy work environment.”

474. Table 1.3.2.2.4.b Unsolicited VoIP Features – 138. Jabra GN BIZ620-USB Service Upgrade, Page 121

- Deleted Feature Name and replaced with “Jabra GN BIZ620-USB Service Upgrade”
- Deleted Feature Description and replaced with “VoIP Headset Service Upgrade compatible with Jive VoIP service,” inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted Bidder's Product Identifier and replaced with “VC-JGNB620-USB”
- Deleted Bidder's Product Description and replaced with “The Jabra BIZ 620 USB headset is an entry-level, plug-and-play headset that combines superior audio performance and hands-free durability.”

475. Table 1.3.2.3.b Unsolicited Standalone VoIP Features – 1. Voice Encryption Service (250), Page 134

- Deleted Feature Name and replaced with “Voice Encryption Service (250)”
- Deleted Feature Description and replaced with “Voice Encryption Service provides encryption for all VoIP traffic between IP handsets and Jive Core for a single location up to 250 users.”
- Deleted Bidder's Product Identifier and replaced with “NW-ENCR-250”
- Deleted Bidder's Product Description and replaced with “Voice Encryption Service provides encryption for all VoIP traffic between IP handsets and Jive Core for a single location up to 250 users. Encryption services provide increased security and functionality for Jive VoIP services.”

476. Table 1.3.2.3.b Unsolicited Standalone VoIP Features – 2. Voice Encryption Service (500), Page 134

- Deleted Feature Name and replaced with “Voice Encryption Service (500)”
- Deleted Feature Description and replaced with “Voice Encryption Service provides encryption for all VoIP traffic between IP handsets and Jive Core for a single location up to 500 users.”
- Deleted Bidder's Product Identifier and replaced with “NW-ENCR-500”
- Deleted Bidder's Product Description and replaced with “Voice Encryption Service provides encryption for all VoIP traffic between IP handsets and Jive Core for a single location up to 500 users. Encryption services provide increased security and functionality for Jive VoIP services.”

477. Table 1.3.2.3.b Unsolicited Standalone VoIP Features – 3. Voice Encryption Service (1000), Page 134

- Deleted Feature Name and replaced with “Voice Encryption Service (1000)”
- Deleted Feature Description and replaced with “Voice Encryption Service provides encryption for all VoIP traffic between IP handsets and Jive Core for a single location up to 1000 users.”

- Deleted Bidder's Product Identifier and replaced with "NW-ENCR-1000"
- Deleted Bidder's Product Description and replaced with "Voice Encryption Service provides encryption for all VoIP traffic between IP handsets and Jive Core for a single location up to 1000 users. Encryption services provide increased security and functionality for Jive VoIP services."

478. Table 1.3.2.3.b Unsolicited Standalone VoIP Features – 4. Voice Multicast Paging Service (250), Page 134-135

- Deleted Feature Name and replaced with "Voice Multicast Paging Service (250)"
- Deleted Feature Description and replaced with "Voice Multicast Paging Service allows IP Handsets to page groups or all other IP handsets in a single location up to 250 users."
- Deleted Bidder's Product Identifier and replaced with "NW-MULT-250"
- Deleted Bidder's Product Description and replaced with "Voice Multicast Paging Service allows IP Handsets to page groups or all other IP Handsets in a single location up to 250 users. All voice traffic pages stay local to the site for enhanced security and functionality."

479. Table 1.3.2.3.b Unsolicited Standalone VoIP Features – 5. Voice Multicast Paging Service (500), Page 135

- Deleted Feature Name and replaced with "Voice Multicast Paging Service (500)"
- Deleted Feature Description and replaced with "Voice Multicast Paging Service allows IP Handsets to page groups or all other IP handsets in a single location up to 500 users."
- Deleted Bidder's Product Identifier and replaced with "NW-MULT-500"
- Deleted Bidder's Product Description and replaced with "Voice Multicast Paging Service allows IP Handsets to page groups or all other IP Handsets in a single location up to 500 users. All voice traffic pages stay local to the site for enhanced security and functionality."

480. Table 1.3.2.3.b Unsolicited Standalone VoIP Features – 6. Voice Multicast Paging Service (1000), Page 135

- Deleted Feature Name and replaced with "Voice Multicast Paging Service (1000)"
- Deleted Feature Description and replaced with "Voice Multicast Paging Service allows IP Handsets to page groups or all other IP handsets in a single location up to 1000 users."
- Deleted Bidder's Product Identifier and replaced with "NW-MULT-1000"
- Deleted Bidder's Product Description and replaced with "Voice Multicast Paging Service allows IP Handsets to page groups or all other IP Handsets in a single location up to 1000 users. All voice traffic pages stay local to the site for enhanced security and functionality."

481. Table 1.3.2.3.b Unsolicited Standalone VoIP Features – Voice Services, Page 135

- Deleted lines 7-20

482. Table 1.3.2.4.5.b Unsolicited Standalone VoIP Off-Net International Long Distance Calling – 11. Afghanistan, Page 140

- Changed name from "Miscellaneous 1" to "Afghanistan"
- Deleted Peak Time Product Identifier and Off-Peak Product Identifier and replaced each with "VC-INAF"
- Deleted IMTC Product Identifier and replaced with "VC-INAFM"

483. Table 1.3.2.4.5.b Unsolicited Standalone VoIP Off-Net International Long Distance Calling – 12. Albania, Page 141

- Changed name from "Miscellaneous 2" to "Albania"
- Deleted Peak Time Product Identifier and Off-Peak Product Identifier and replaced each with "VC-INAL"
- Deleted IMTC Product Identifier and replaced with "VC-INALM"

484. Table 1.3.2.4.5.b Unsolicited Standalone VoIP Off-Net International Long Distance Calling – 13. Algeria, Page 141

- Changed name from "Miscellaneous 3" to "Algeria"
- Deleted Peak Time Product Identifier and Off-Peak Product Identifier and replaced each with "VC-INDZ"
- Deleted IMTC Product Identifier and replaced with "VC-INDZM"

485. Table 1.3.2.4.5.b Unsolicited Standalone VoIP Off-Net International Long Distance Calling – 14. Andorra, Page 141

- Changed name from "Miscellaneous 4" to "Andorra"
- Deleted Peak Time Product Identifier and Off-Peak Product Identifier and replaced each with "VC-INAD"
- Deleted IMTC Product Identifier and replaced with "VC-INADM"

486. Table 1.3.2.4.5.b Unsolicited Standalone VoIP Off-Net International Long Distance Calling – 15. Angola, Page 141

- Changed name from "IMSAT" to "Angola"
- Deleted Peak Time Product Identifier and Off-Peak Product Identifier and replaced each with "VC-INAO"

- Deleted IMTC Product Identifier and replaced with “VC-INAOM”

487. Table 1.3.2.4.5.b Unsolicited Standalone VoIP Off-Net International Long Distance Calling, Pages 144-146

- Deleted Lines 91-120

488. 1.3.2.7.1.b Unsolicited Audio Conferencing Features, Page 186

- Inserted “Service Upgrade” into Feature Name, lines 1-9
- Inserted “Service Upgrade compatible” into Feature Description, lines 1-9
- Inserted “Service Upgrade compatible” into Bidder’s Product Description” and deleted “compatible”, lines 1-9

489. 1.3.3.3 Services Related Hourly Support, Page 194

- Replaced “.2” with “.3” in 3 locations

**Subcategory 1.3 – Standalone VoIP Telephony
Volume #3 – Cost Information, SOW Catalog A**

490. Front cover

- Updated cover title to include contract number and Amendment #1 reference

491. Header, pages i-iii, 1 –141

- Updated to include contract number “C3-A-12-10-TS-10”
- Inserted “Volume 3: Subcategory 1.3 – Standalone VoIP Telephony”
- Inserted “Response to Unique Subcategory Requirements, SOW TECHNICAL REQUIREMENTS RESPONSE”
- Deleted “State of California”
- Deleted “Statewide Technology Procurement Division”

492. Footer, pages i-iii, 1- 141

- Updated to include Amendment #1 and revision date

493. SOW Catalog A, page i

- Deleted “(without costs)”

494. Table of Contents; pages i-iv

- Inserted Table of Contents

495. Tables, Pages 1 - 171

- Updated to include headers on each page with a table.
- Deleted generic headers at the beginning of each table
- Renumbered items throughout tables

496. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages –13. Jive Service Softphone Service, Page 3

- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package.”
- Deleted “None”
- Inserted “Jive Softphone Service is not to be used over the Public Internet.”

497. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 19. Panasonic KX-UT113B Phone Service Upgrade, Page 5

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

498. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 20. Panasonic KX-UT113B Phone Service Upgrade, Page 5

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.
- Deleted “with Power Supply”

499. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 21. Panasonic KX-UT123B Phone Service Upgrade (PoE Only), Page 6

- Inserted "(PoE Only)"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."

500. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 22. Panasonic KX-UT123B Phone Service Upgrade, Page 6

- Deleted "with Power Supply"
- Deleted "with Power Supply"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted "with Power Supply"

501. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 23. Panasonic KX-UT133B Phone Service Upgrade (PoE Only), Page 7

- Inserted "(PoE Only)"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."

502. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 24. Panasonic KX-UT133B Phone Service Upgrade, Page 7

- Deleted "with Power Supply"
- Deleted "with Power Supply"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted "with Power Supply"

503. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 25. Panasonic KX-UT136B Phone Service Upgrade (PoE Only), Page 8

- Inserted "(PoE Only)"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."

504. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 26. Panasonic KX-UT136B Phone Service Upgrade, Page 8

- Deleted "with Power Supply"
- Deleted "with Power Supply"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted "with Power Supply"

505. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 27. Panasonic KX-UT248B Phone Service Upgrade (PoE Only), Page 9

- Inserted "(PoE Only)"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."

506. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 28. Panasonic KX-UT248B Phone Service Upgrade, Page 9

- Deleted "with Power Supply"
- Deleted "with Power Supply"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted "with Power Supply"

507. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 29. Panasonic KX-UT670 Phone Service Upgrade (PoE Only), Page 10

- Inserted "(PoE Only)"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."

508. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 30. Panasonic KX-UT670 Phone Service Upgrade, Page 11

- Deleted "with Power Supply"
- Deleted "with Power Supply"
- Inserted "This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware."
- Deleted "with Power Supply"

- 509. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 19. Panasonic KX-A239 Power Adapter UT Service Upgrade, Page 11**
- Deleted Line
- 510. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 20. Panasonic KX-A239 Power Adapter 670 Service Upgrade, Page 11**
- Deleted line
- 511. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 31. Panasonic DECT Cordless Phone Service Upgrade, Page 12**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 512. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 32. Panasonic DECT Cordless Phone with Corded Base Phone Service Upgrade, Page 12**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 513. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 33. Panasonic DECT Cordless Phone Handset Service Upgrade, Page 13**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 514. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 34. Polycom SoundPoint IP 321 Phone Service Upgrade (PoE Only), Page 13**
- Inserted “(PoE Only)”
 - Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 515. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 35. Polycom SoundPoint IP 321 Phone Service Upgrade, Page 14**
- Deleted “ with Power Supply”
 - Deleted “with Power Supply”
 - Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
 - Deleted “with Power Supply”
- 516. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 36. Polycom SoundPoint IP 321 Phone Monthly Service Upgrade (PoE Only), Page 14**
- Replaced “Lease” with “Monthly”
 - Inserted “(PoE Only)”
 - Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
 - Replaced “Lease” with “Monthly”
- 517. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 37. Polycom SoundPoint IP 321 Phone Monthly Service Upgrade, Page 15**
- Deleted “ with Power Supply”
 - Replaced “Lease” with “Monthly”
 - Deleted “with Power Supply”
 - Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
 - Deleted “with Power Supply”
 - Replaced “Lease” with “Monthly”
- 518. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 38. Polycom SoundPoint IP 331 Phone Service Upgrade (PoE Only), Page 15**
- Inserted “(PoE Only)”
 - Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 519. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 39. Polycom SoundPoint IP 331 Phone Service Upgrade, Page 16**
- Deleted “ with Power Supply”
 - Deleted “with Power Supply”

- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

520. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 40. Polycom SoundPoint IP 331 Phone Monthly Service Upgrade (PoE Only), Page 16

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

521. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 41. Polycom SoundPoint IP 331 Phone Monthly Service Upgrade, Page 17

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

522. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 42. Polycom SoundPoint IP 335 Phone Service Upgrade, Page 17

- Deleted “ with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

523. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 43. Polycom SoundPoint IP 335 Phone Monthly Service Upgrade (PoE Only), Page 18

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

524. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 44. Polycom SoundPoint IP 450 Phone Service Upgrade (PoE Only), Page 18

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

525. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 45. Polycom SoundPoint IP 450 Phone Service Upgrade, Page 19

- Deleted “ with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

526. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 46. Polycom SoundPoint IP 450 Phone Monthly Service Upgrade (PoE Only), Page 19

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

527. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 47. Polycom SoundPoint IP 450 Phone Monthly Service Upgrade, Page 20

- Deleted “with Power Supply”

- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”

528. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 48. Polycom SoundPoint IP 550 Phone Service Upgrade (PoE Only), Page 20

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

529. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 49. Polycom SoundPoint IP 550 Phone Service Upgrade, Page 21

- Deleted “ with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

530. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 50. Polycom SoundPoint IP 550 Phone Monthly Service Upgrade (PoE Only), Page 21

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

531. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 51. Polycom SoundPoint IP 550 Phone Monthly Service Upgrade, Page 22

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

532. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 52. Polycom SoundPoint IP 560 Phone Service Upgrade (PoE Only), Page 23

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

533. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 53. Polycom SoundPoint IP 560 Phone Service Upgrade, Page 24

- Deleted “ with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

534. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 54. Polycom SoundPoint IP 560 Phone Monthly Service Upgrade (PoE Only), Page 25

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

535. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 55. Polycom SoundPoint IP 560 Phone Monthly Service Upgrade, Page 26

- Deleted “with Power Supply”

- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

536. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 56. Polycom SoundPoint IP 650 Phone Service Upgrade (PoE Only), Page 27

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

537. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 57. Polycom SoundPoint IP 650 Phone Service Upgrade, Page 27

- Deleted “ with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

538. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 58. Polycom SoundPoint IP 650 Phone Monthly Service Upgrade (PoE Only), Page 28

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

539. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 59. Polycom SoundPoint IP 650 Phone Monthly Service Upgrade, Page 28

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

540. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 60. Polycom SoundPoint IP 650 Expansion Service Upgrade, Page 29

- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

541. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 61. Polycom SoundPoint IP 670 Phone Service Upgrade (PoE Only), Page 29

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

542. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 62. Polycom SoundPoint IP 670 Phone Service Upgrade, Page 30

- Deleted “ with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

543. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 63. Polycom SoundPoint IP 670 Phone Monthly Service Upgrade (PoE Only), Page 31

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

- Replaced “Lease” with “Monthly”
- 544. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 64. Polycom SoundPoint IP 670 Phone Monthly Service Upgrade, Page 32**
- Deleted “with Power Supply”
 - Replaced “Lease” with “Monthly”
 - Deleted “with Power Supply”
 - Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
 - Deleted “with Power Supply”
 - Replaced “Lease” with “Monthly”
- 545. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 65. Polycom SoundPoint IP 670 Expansion Service Upgrade, Page 33**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 546. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 56. Polycom Power Supply 12 Volt Service Upgrade, Page 33**
- Deleted Line
- 547. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 57. Polycom Power Supply 24 Volt 300s Service Upgrade, Page 33**
- Deleted Line
- 548. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 58. Polycom Power Supply 24 Volt Service Upgrade, Page 34**
- Deleted Line
- 549. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 59. Polycom Power Supply 48 Volt Service Upgrade, Page 34**
- Deleted Line
- 550. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 66. Polycom VVX 1500 Media Phone Service Upgrade (PoE Only), Page 34**
- Inserted “(PoE Only)”
 - Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 551. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 67. Polycom VVX 1500 Media Phone Service Upgrade, Page 35**
- Deleted “ with Power Supply”
 - Deleted “with Power Supply”
 - Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
 - Deleted “with Power Supply”
- 552. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 68. Polycom VVX 1500 D Media Phone Service Upgrade (PoE Only), Page 35**
- Inserted “(PoE Only)”
 - Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 553. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 69. Polycom VVX 1500 D Media Phone Service Upgrade, Page 36**
- Deleted “ with Power Supply”
 - Deleted “with Power Supply”
 - Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
 - Deleted “with Power Supply”
- 554. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 70. Polycom VVX 1500 G Media Phone Service Upgrade (PoE Only), Page 36**
- Inserted “(PoE Only)”
 - Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 555. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 71. Polycom VVX 300 Phone Service Upgrade (PoE Only), Page 37**
- Inserted “(PoE Only)”

- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

556. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 72. Polycom VVX 300 Phone Service Upgrade, Page 37

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

557. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 73. Polycom VVX 300 Phone Monthly Service Upgrade (PoE Only), Page 38

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

558. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 74. Polycom VVX 300 Phone Monthly Service Upgrade, Page 38

- Deleted “With Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

559. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 75. Polycom VVX 310 Phone Service Upgrade (PoE Only), Page 39

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

560. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 76. Polycom VVX 310 Phone Service Upgrade, Page 39

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

561. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 77. Polycom VVX 310 Phone Monthly Service Upgrade (PoE Only), Page 40

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

562. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 78. Polycom VVX 310 Phone Monthly Service Upgrade, Page 40

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

563. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 79. Polycom VVX 400 Phone Service Upgrade (PoE Only), Page 41

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

564. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 80. Polycom VVX 400 Phone Service Upgrade, Page 41

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

565. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 81. Polycom VVX 400 Phone Monthly Service Upgrade (PoE Only), Page 42

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

566. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 82. Polycom VVX 400 Phone Monthly Service Upgrade, Page 42

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

567. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 83. Polycom VVX 410 Phone Service Upgrade (PoE Only), Page 43

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

568. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 84. Polycom VVX 410 Phone Service Upgrade, Page 43

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

569. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 85. Polycom VVX 410 Phone Monthly Service Upgrade (PoE Only), Page 44

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

570. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 86. Polycom VVX 410 Phone Monthly Service Upgrade, Page 44

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

571. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 87. Polycom VVX 500 Phone Service Upgrade (PoE Only), Page 45

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

572. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 88. Polycom VVX 500 Phone Service Upgrade, Page 46

- Deleted “with Power Supply”
- Deleted “with Power Supply”

- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

573. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 89. Polycom VVX 500 Phone Monthly Service Upgrade (PoE Only), Page 47

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

574. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 90. Polycom VVX 500 Phone Monthly Service Upgrade, Page 48

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

575. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 91. Polycom VVX 600 Phone Service Upgrade (PoE Only), Page 49

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

576. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 92. Polycom VVX 600 Phone Service Upgrade, Page 49

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

577. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 93. Polycom VVX 600 Phone Monthly Service Upgrade (PoE Only), Page 50

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Replaced “Lease” with “Monthly”

578. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 94. Polycom VVX 600 Phone Monthly Service Upgrade, Page 50

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

579. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 95. Cisco SPA301G Phone Service Upgrade (PoE Only), Page 51

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

580. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 96. Cisco SPA303G Phone Service Upgrade, Page 51

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

581. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 97. Cisco SPA303G Phone Monthly Service Upgrade, Page 52

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

582. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 98. Cisco SPA501G Phone Service Upgrade (PoE Only), Page 52

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

583. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 99. Cisco SPA501G Phone Service Upgrade, Page 53

- Deleted “ with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

584. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 100. Cisco SPA502G Phone Service Upgrade (PoE Only), Page 53

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

585. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 101. Cisco SPA502G Phone Service Upgrade, Page 54

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

586. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 102. Cisco SPA502G Phone Monthly Service Upgrade (PoE Only), Page 54

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

587. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 103. Cisco SPA502G Phone Monthly Service Upgrade, Page 55

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

588. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 104. Cisco SPA504G Phone Service Upgrade (PoE Only), Page 55

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

589. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 105. Cisco SPA504G Phone Service Upgrade, Page 56

- Deleted “with Power Supply”
- Deleted “with Power Supply”

- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

590. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 106. Cisco SPA504G Phone Monthly Service Upgrade (PoE Only), Page 56

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

591. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 107. Cisco SPA504G Phone Monthly Service Upgrade, Page 57

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

592. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 108. Cisco SPA508G Phone Service Upgrade (PoE Only), Page 57

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

593. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 109. Cisco SPA508G Phone Service Upgrade, Page 58

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

594. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 110. Cisco SPA508G Phone Monthly Service Upgrade (PoE Only), Page 58

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

595. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 111. Cisco SPA508G Phone Monthly Service Upgrade, Page 59

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

596. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 112. Cisco SPA509G Phone Service Upgrade (PoE Only), Page 59

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

597. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 113. Cisco SPA509G Phone Service Upgrade, Page 60

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

- Deleted “with Power Supply”

598. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 114. Cisco SPA509G Phone Monthly Service Upgrade (PoE Only), Page 60

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

599. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 115. Cisco SPA509G Phone Monthly Service Upgrade, Page 61

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

600. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 116. Cisco SPA512G Phone Service Upgrade (PoE Only), Page 61

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

601. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 117. Cisco SPA512G Phone Service Upgrade, Page 62

- Deleted “ with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

602. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 118. Cisco SPA512G Phone Monthly Service Upgrade (PoE Only), Page 63

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

603. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 119. Cisco SPA512G Phone Monthly Service Upgrade, Page 64

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

604. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 120. Cisco SPA514G Phone Service Upgrade (PoE Only), Page 64

- Inserted “(PoE Only)”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

605. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 121. Cisco SPA514G Phone Service Upgrade, Page 65

- Deleted “ with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

606. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 122. Cisco SPA514G Phone Monthly Service Upgrade (PoE Only), Page 65

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

607. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 123. Cisco SPA514G Phone Monthly Service Upgrade, Page 66

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

608. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 124. Cisco SPA525G Phone Service Upgrade (PoE Only), Page 66

- Inserted “(PoE Only)”

609. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 125. Cisco SPA525G Phone Service Upgrade, Page 67

- Deleted “with Power Supply”
- Deleted “with Power Supply”
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”

610. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 126. Cisco SPA525G Phone Monthly Service Upgrade (PoE Only), Page 67

- Replaced “Lease” with “Monthly”
- Inserted “(PoE Only)”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Replaced “Lease” with “Monthly”

611. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 127. Cisco SPA525G Phone Monthly Service Upgrade, Page 68

- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”
- Deleted “with Power Supply”
- Inserted “This incremental monthly service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- Deleted “with Power Supply”
- Replaced “Lease” with “Monthly”

612. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 128. Cisco SPA500S Expansion Service Upgrade, Page 68

- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

613. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 123. Cisco PA100 Power Supply Service Upgrade, Page 69

- Deleted Line

614. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 129. Cisco SPA112 2 Port Adapter Service Upgrade, Page 69

- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

615. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 130. Cisco SPA122 ATA with Router Service Upgrade, Page 69

- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

616. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 131. Cisco SPA3102-NA Service Upgrade, Page 70

- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 617. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 132. SNOM DECT Cordless Phone with Base Service Upgrade, Page 70**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 618. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 133. SNOM DECT Cordless Phone Additional Handset Service Upgrade, Page 71**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 619. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 134. Kirk DECT 4020 Phones (4) Service Upgrade, Page 71**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
 - Corrected price to \$478.31
- 620. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 135. Kirk DECT 4040 Phones (4) Service Upgrade, Page 72**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
 - Corrected price to \$710.20
- 621. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 136. Kirk DECT 5020 Phones (4) Service Upgrade, Page 72**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
 - Corrected price to \$710.24
- 622. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 137. Kirk DECT Wireless Base Station Service Upgrade, Page 73**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 623. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 138. Kirk DECT 2010 Phone Service Upgrade, Page 73**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 624. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 139. Kirk DECT 4020 Phone Service Upgrade, Page 74**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 625. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 140. Kirk DECT 4040 Phone Service Upgrade, Page 74**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 626. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 141. Kirk DECT 5020 Phone Service Upgrade, Page 75**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 627. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 142. Kirk DECT 5040 Phone Service Upgrade, Page 75**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 628. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 138. Kirk DECT 40XX Power Supply Service Upgrade, Page 76**
- Deleted Line
- 629. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 143. Kirk DECT 40XX Charging Base Service Upgrade, Page 76**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”

- 630. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 140. Kirk DECT 50XX Power Supply Service Upgrade, Page 76**
- Deleted Line
- 631. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 144. Kirk DECT 50XX Charging Base Service Upgrade, Page 77**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 632. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 145. Jabra GN PRO920 Headset Service Upgrade, Page 77**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 633. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 146. Jabra GN 9125 Microphone Service Upgrade, Page 78**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 634. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 147. Jabra GN 2124 Headset Service Upgrade, Page 78**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 635. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 148. Jabra GN 2020 Headset, Page 79**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 636. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 149. Jabra GN 2025 Headset Service Upgrade, Page 79**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 637. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 150. Jabra GN BIZ620-USB Service Upgrade, Page 80**
- Inserted “This incremental one-time service upgrade is used in conjunction with the Standard Standalone VoIP Handset Service Package, where Jive owns and maintains upgraded hardware.”
- 638. Table 1.3.2.2.4 Standalone VoIP Handset Service Packages – 139-144 Polycom Service Upgrade, Pages 80-85**
- Added Service Upgrades for Polycom
- 639. Table 1.3.2.4.5 Standalone VoIP International Off-Net Long Distance Calling – VoIP International Calling Inmarsat, Pages 124-129**
- Deleted Lines 174-203
- 640. Table 1.3.2.7.1 Audio Conferencing Service and Features –Polycom Soundstation Service Upgrade, Pages 163-166**
- Deleted Lines 1-9