

AGENCY
TELECOMMUNICATIONS
REPRESENTATIVE
BULLETIN

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SUBJECT: AT&T's CALNET 2 View Analyze Inventory & Notices (VAIN) Tool

This bulletin is to announce AT&T's release of a new CALNET 2 online inventory tool, View Analyze Inventory & Notices (VAIN). CALNET 2 customers can access VAIN via the CALNET 2 BusinessDirect Portal.

Much like the Customer Service Record (CSR) reports, VAIN provides authorized customers access to inventory data such as Bill Payer Number (BPN), Billing Telephone Number (BTN), Working Telephone Number/Circuit Number (WTN/Ckt), Primary Interexchange Carrier/IntraLATA Primary Interexchange Carrier (PIC/LPIC), Uniform Service Order Codes (USOCs), quantities, and service location information. (The information available in VAIN is proprietary to the customer and should be treated as such.) Customers can view their department's inventory online or download the data to a file. In addition, VAIN allows users to customize queries and save those queries that are frequently used for later use.

In an effort to reduce state spending, VAIN's location and detail information can assist to better manage a department's telecommunications inventory allowing customers to identify and disconnect services no longer in use.

Access to VAIN is limited to authorized BusinessDirect Portal users. To use VAIN, simply contact your department's BusinessDirect Portal Company Administrator to request VAIN be added to your user profile. If you are new to the BusinessDirect Portal, a user profile and password will be established. If your department does not have a BusinessDirect Company Administrator, please contact your AT&T Sales Account Manager for assistance. VAIN is a straight forward online tool allowing users to start using the tool immediately. AT&T offers online VAIN user instructions [VAIN User Guide](#) located on the AT&T [CALNET 2 Website](#).

For any additional assistance regarding AT&T's VAIN tool please contact: CALNET Support

- Phone: 877.922.5637
- Email: calnettechsupport@att.com



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