



Tech Alert

from the **Customer Delivery Division**
"Your Gateway to Technology Services"

TA 16-05: New Network Preventative Maintenance Window

ISSUE DATE: January 22, 2016

ATTENTION: All Customers

ACTION REQUESTED: None -- Information Only

EFFECTIVE DATE: February 3, 2016

Overview:

The California Department of Technology (CDT) is committed to ensuring that all major components of its infrastructure are upgraded and patched for performance, reliability, availability and security objectives.

The [CDT Preventative Maintenance \(PM\) Window Schedule](#) lists all of the maintenance windows for CDT services by service area and day of the week, and has been updated to reflect this additional Network maintenance window.

Reason for Change:

An additional Network PM window is being established Wednesday mornings, midnight to 6:00 a.m., to ensure the timely implementation of required changes. Non-impact and single customer changes will occur during this window.

This Network PM window is in addition to the regular Sunday morning Network PM window that occurs 4:00 a.m. to 7:00 a.m.

Effective Date:

The new Network PM window begins February 3, 2016.

Contact:

If you have questions or need further clarification, please contact your CDT Account Lead by using the [Account Lead Lookup](#), or call the Customer Delivery Division at (916) 431-5476.