



Tech Alert

from the Customer Delivery Division
"Your Gateway to OTech Services"

TA 14-13: OTech Quarterly Network Forum

ATTENTION: Network Customers

ACTION REQUESTED: None – Information Only

DUE DATE: None

Network Forum:

The Office of Technology Services (OTech) holds customer forums to share information regarding upcoming changes, and give customers an opportunity to ask questions and provide feedback on our services. A quarterly Network Forum was held on July 17, 2014; the slides presented at the Forum are viewable at: [http://www.dts.ca.gov/STND_Quarterly_Network_Forum – July 17, 2014](http://www.dts.ca.gov/STND_Quarterly_Network_Forum_July_17_2014).

Forum Highlights:

The following highlights the Network Forum discussions, some of which may affect OTech customers:

Vendor Maintenance Windows:

- The current CGEN vendors have typical maintenance windows starting just after midnight Sunday mornings through 8:00 a.m. OTech is working with the vendors to provide advance notification of any changes that will be made and to provide as much lead time as possible when work is performed. For emergency vendor maintenance, by its nature, OTech does not usually receive advance notice.

Reassignment of IP Addresses:

- OTech will need to reassign IP addresses within the 205.225 range. Network Engineering staff are researching these IP Addresses to identify the subnets. After the subnets have been identified, replacement IP Addresses will be provided.

Renumbering DNS server 205.225:

- OTech will renumber DNS servers NS3 and NS7 starting with the Los Angeles area on August 10, from 4 to 7 a.m. Customers will receive Service Desk Bulletins with detailed information about the DNS changes.
- Vacaville NS2 and NS6 servers will be renumbered in September 2014. Dates will be provided once they are scheduled.

Next Super Sunday:

- The next Super Sunday will focus on firewalls and will occur in mid-October. The date and required customer actions will be provided when finalized.

CaINET 3 Contract:

- OTech is working with the new CaINET3 vendors to integrate their services into the CGEN Service. Information will be provided as it is developed.

Next Forum:

The next Network Forum is tentatively scheduled in October, 2014. Customers will be notified of the exact date, time and location at a later date.

Contact:

If you have questions or need further clarification, please contact your OTech Account Lead. If you are unsure who your Account Lead is, please use the [Account Lead Lookup](#), or call the Customer Delivery Division at (916) 431-5476.

Office of Technology Services • P.O. Box 1810 • Rancho Cordova, CA 95741-1810
Phone: 916-431-5390 • Fax: 916-463-9916 • www.otech.ca.gov • OTechTechAlert@state.ca.gov